



FLEXera™

Resolved Issues

FlexNet Manager Suite 2019 R2
On-Premises

FlexNet Manager Suite 2019 R2 Resolved Issues - On Premises edition

Severity Matrix

Severity	Definition
1	A serious issue with no known workaround
2	A serious issue with an viable workaround
3	The feature is usable with moderate workaround
4	The feature is usable with a simple workaround or fix
5	The feature is usable with a simple workaround or fix, affecting few customers.

Issues are grouped by FlexNet Manager Suite release and sorted by Severity and Component.

Master Issue Number	Severity	Component(s)	Summary
IOJ-1919402	1	Inventory	The FlexNet Manager inventory import task may fail with a primary key violation
IOJ-1860967	1	Inventory, Inventory import (read/write/export)	FlexNet Manager Suite ILMT adapter may create duplicate esxi hosts due to incorrect hostname import
IOJ-1930816	1	Inventory	VMWare ESX inventory incorrectly merged after ndtrack is run on a beacon
IOJ-1988752	1	Inventory Beacon	Agent unable to upload files to beacon in environments where more than 1 beacon is in use
IOJ-1925833	1	Inventory import (read/write/export)	License reconcile fails when two clusters have same name and cluster type
IOJ-1989323	1	Inventory import (read/write/export)	IBM PVU reconcile can fail with a foreign key error on "ReconcileSoftwareLicensePointsConsumedData"
IOJ-2078233	1	Inventory import (read/write/export), Software license management	Import reconcile steps performing license transparency analysis perform slowly
IOJ-2070065	1	Remote execution	Remote execution on Unix like platforms using elevated privileges user will fail
IOJ-2072337	1	Software license management	PVU consumption figures in the compliance view are incorrect for current full-capacity
IOJ-1831999	1	Web UI	System default currency page may fail to load if too many exchange rate set
IOJ-2073349	1		Users can delete custom report folders that contain the private reports of other users
IOJ-1931025	1		Agent ID is not guaranteed to be unique in an AWS environment
IOJ-1989697	1		Importing data from App-V Standalone adapter brings the duplicate records in ImportedRemoteUserToApplicationAccess table after every run
IOJ-1833214	2	Inventory, Uploaded file importers	Inventory resolver merge devices with same name

IOJ-1921601	2	Agent	Multiple inventory agent versions may be recognized as installed based on historic installation component cache data left in place after agent upgrade
IOJ-1920907	2	Agent	Oracle Inventory may take excessive time
IOJ-1924154	2	Agent	Error installing the FlexNet inventory agent on Windows Server 2003
IOJ-1904419	2	Component installers	While upgrading to a new version of FlexNet Manager Suite, customized authentication setting in IIS is overwritten
IOJ-1996164	2	Component installers, Inventory Beacon	Auto Upgrade of Cloud Beacon incorrectly sets BeaconMode registry key to OnPremise
IOJ-1912323	2	Database	Reconcile failure executing ProcessAlertsForSoftwareTitleEvidence: INSERT EXEC failed because the stored procedure altered the schema of the target table.
IOJ-1916240	2	Database	Cannot delete an Oracle database instance when Oracle Enterprise Manager is installed on the same instance
IOJ-1995293	2	Database, Web UI	Duplicate IPs on a device in a rule cause Inventory Agent Status page to fail to load
IOJ-1824736	2	Database	Oracle instances flagged as "Not Licenseable" still consume a license
IOJ-1844757	2	Database	User-based licenses should not consume for Retired or Inactive users
IOJ-1929186	2	Hardware asset management, Web UI	Linked inventory device may not be shown when viewing asset record
IOJ-1880512	2	Integration: ILMT, Inventory, Inventory import (read/write/export)	Duplicate virtual machine records may be created importing from ILMT
IOJ-1886549	2	Integration: Other	FlexNet Manager Suite XenApp agent does not collect application inventory hosted on network shares
IOJ-1988412	2	Integration: Other	XenApp agent does not handle file paths that have parameters
IOJ-1919743	2	Integration: ServiceNow	FlexNet Manager Suite to ServiceNow export created while a Previous export is still processing
IOJ-1926003	2	Inventory	SCCM Import Fails on ReadHardDriveDetails Step With Error: "Arithmetic overflow error converting expression to data type bigint"
IOJ-1911897	2	Inventory	Active Data Guard option can incorrectly be detected as Used on a Data Guard standby instance
IOJ-1913240	2	Inventory	Oracle Partition usage based on the presence of evidence in SCHEMA_VERSION_REGISTRY
IOJ-1862311	2	Inventory	Advanced Security option does not show as used even though an instance has redaction policies enabled
IOJ-1992483	2	Inventory	Inventory devices keep being linked and unlinked from the Suite applications
IOJ-1772298	2	Inventory	FlexNet inventory agent may incorrectly count Oracle Universal Installer (OUI) packages which are located in a backup directory.
IOJ-1926818	2	Inventory Beacon	Co-installed inventory beacon will only import active directory data from a domain beacon is connected to
IOJ-1878631	2	Inventory Beacon	SAPReader.exe fails when an Admin Module and Dependent SAP systems are added to the Beacon out of sequence
IOJ-1839000	2	Inventory Beacon	An unhandled exception may occur when trying to add/edit an inventory source when the Operating System language uses a decimal comma instead of a decimal point.
IOJ-1742927	2	Inventory Beacon	A child inventory beacon does not download adoption and upgrade packages completely from the parent inventory beacon
IOJ-1922424	2	Inventory import (read/write/export)	Inventory Reader may fail because of incorrect length of "CPUAffinity" field
IOJ-1869186	2	Inventory import (read/write/export)	Compliance Import may fail with foreign key constraint violation

IOJ-1928971	2	Inventory import (read/write/export)	InstalledSoftware table shows record with conflicted status between lastUsedDate and isUsed
IOJ-1996262	2	Inventory import (read/write/export)	ILMT import does not import current sub and full capacity
IOJ-1838486	2	Inventory import (read/write/export), Software license management	Change in edition/version weight may unlink manually linked applications from license
IOJ-1807313	2	Inventory import (read/write/export)	Inventory writer may fail while deleting unrequired installed filer evidence
IOJ-1924156	2	Inventory import (read/write/export)	Inventory importer may fail when writing Cloud Service Instance data
IOJ-1908251	2	Reports	When saving a compliance trend report to a PDF, there is no legend
IOJ-1807662	2	Reports	Report "Save as" loses advanced filter settings
IOJ-1904129	2	Reports, SAM for IBM	"IBM PVU License Consumption" report doesn't show "Exemption reason" for exemption by device role.
IOJ-1988646	2	SAM for IBM	PVU consumption from Oracle VM charging full-capacity
IOJ-1893975	2	Software license management	Incorrect consumption of VM host for Microsoft Server Core license
IOJ-1902908	2	Software license management	Default license configuration does not cover software installed on cloud instance
IOJ-1868156	2	Software license management	Over consumption on virtual machines on a microsoft server core bundle license
IOJ-1885199	2	Software license management	Datapump compression usage is not a reliable source of licensing evidence for Oracle version 12.1.0.1
IOJ-1882147	2	Software license management	IBM DB2 licenses consuming incorrectly over bundled licenses
IOJ-1928357	2	Software license management	License summary shows obsolete consumed IBM PVU points for the retired license
IOJ-1896162	2	Uploaded file importers	Inventory resolver does not delete ServiceComponent if it is the only component reported by oracle inventory
IOJ-1909714	2	Uploaded file importers	Oracle VMs can report under the incorrect host when using a locally installed agent on Oracle VM Server
IOJ-1921933	2	Web UI	Oracle Server Worksheet doesn't show Role-Exempted Licenses
IOJ-1873835	2	Web UI	On exporting "Raw Software Usage" report, data in the report is not inconsistent with data displayed in the UI grid
IOJ-1856850	2	Web UI	All Inventory page does not show chassis type
IOJ-1989134	2	Web UI	Discovery and Inventory Rules unable to display more than 20 Actions (and Targets)
IOJ-1992306	2	Web UI	Inventory Settings grids display multiple page controls incorrectly
IOJ-1738785	2	Web UI	Combobox in advanced filter is limited to 100 items
IOJ-1757300	2	Web UI	Attaching a document while creating a Purchase, Contract, Asset or User displays an error
IOJ-1815271	2	Web UI	Contracts with expiring terms and conditions show red bar error when custom properties are used
IOJ-2079647	2		License reconcile can fail when importing existing license compliance links
IOJ-1901830	2		Multiple use rights on User licenses may over consume licenses
IOJ-1927417	2		The Microsoft 365 adapter may fail with the error "Key can not be null"

IOJ-1926683	2		When titles become unlicensed, historic install records still cause PVU license consumption
IOJ-1921330	2		The Oracle In-Memory database option is not recognized.
IOJ-1923580	2		IBM ILMT PVU report is showing duplicate rows of data for the same computer
IOJ-1915579	2		Oracle LMS scripts may incorrectly report the Multitenant option as in use on Oracle 12c
IOJ-1914149	2		After SQL Failover, IM server failed to reconnect to SQL without manual intervention
IOJ-1921178	2		When running publisher specific Oracle reconciliation, IBM Calculated Licenses become zero
IOJ-1907806	2		Unable to load non UTF-8 SAML 2.0 metadata file
IOJ-1925076	2		Tenant names not included in generated license names in new O365 Connector
IOJ-1855801	2		Reconcile may fail if a user is deleted while it is running
IOJ-1988601	2		Inventory devices may be merged due to Agent ID being duplicated in some virtual environments
IOJ-1929349	2		One-Off Upload of Corporate Units may fail
IOJ-1995118	2		Performance issue when filtering the All Purchases grid for purchases where Cost Center is not empty
IOJ-1996053	3	Bundles	Reconciliation error may occur due to a bundle (multi-product) licenses
IOJ-1920626	3	Business adapters	Need to only import unique records from Data Platform
IOJ-1728269	3	Component installers	PowerShell script process fails when non default SQL port is used
IOJ-1995117	3	Database, Web UI	Delay in loading All Purchases grid after deleting a purchase order with no associated licenses
IOJ-2071010	3	Documentation	Some documentation for FlexNet Manager Suite 2019 R1 on-premises incorrectly claims compatibility with SQL Server 2017
IOJ-1920356	3	Documentation	Documentation for the SAP Reader command is not updated with the correct SystemID parameter for -s option
IOJ-1748949	3	Hardware asset management	Unable to Accept Link for multiple records for "Recommended asset"
IOJ-1910503	3	Integration: ServiceNow	ServiceNow Export Asset job shows State Processing and never completes
IOJ-1920490	3	Inventory	Tanium adapter imports SQL evidence incorrectly when name contains R2
IOJ-1914988	3	Inventory	Oracle instances started from a symbolic link path do not have their correct ORACLE_HOME discovered by parsing the oratab file and inventory fails
IOJ-1916150	3	Inventory	Oracle options are considered always in use from OEM if pack access is agreed even if not granted
IOJ-1928997	3	Inventory	Oracle Advanced Security is not shown as used when Data Pump usage is detected
IOJ-1930994	3	Inventory	The Computer search flydown can potentially bring back duplicate records causing a red bar error
IOJ-1990377	3	Inventory	PowerShell fails to convert large JSON dataset which affects inventory adapters
IOJ-1727433	3	Inventory, Web UI	Discovery & Inventory rule shows incorrect day selection when scheduling weekly frequency
IOJ-1922824	3	Inventory import (read/write/export)	Inventory import test connection does not prevent inventory data import into FNMS

IOJ-2069386	3	Purchase management	The "Expiry date" column in the file 'PurchaseOrderImportTemplate.xlsx' is incorrectly formatted to MM/DD
IOJ-1900271	3	Reports	Advanced Filter Based on Does Not Equal Condition Is Changed to Equals When Ran
IOJ-1931018	3	Reports	Cascading deletion incorrectly deletes the custom reports marked as "Public" when the user who created them is deleted
IOJ-2074397	3	Software license management	Exempting IBM PVU sub-capacity ineligible devices is still calculating the host as full-capacity
IOJ-1863875	3	Software license management	Compliance priority may not set when an application is covered by upgrade/downgrade rights
IOJ-1780438	3	Software license management	Ignored inventory devices may consume licenses where allocated
IOJ-1988630	3	Uploaded file importers	Evidence counts maybe assigned to the incorrect application if the incoming evidence has no publisher set and the product name is the same
IOJ-2080023	3	Web UI	Discovery & Inventory Rules Page Failed to Load Due to Invalid Data
IOJ-1921228	3	Web UI	Some Options/Packs are missing from LMS_OVERVIEW CSV file
IOJ-1990297	3	Web UI	Inventory Settings(OD):Saving Inventory settings page with upgrade mode as "Upgrade selected platforms in the selected targets" is redirecting to unexpected error page
IOJ-1993473	3	Web UI	Child beacons are excluded from inventory group selection list
IOJ-1995483	3	Web UI	Red bar error FlexNet Inventory Agent Status page
IOJ-2076638	3		IBM PVU license reconcile fails with Solaris zone that is missing logical processor information
IOJ-2072765	3		Bug- Unknown Users Alert does not show until license record is opened and saved
IOJ-1923076	3		UpdateDiscoveredDevicelsManaged Stored Procedure doesn't include 'FlexNet Inventory Agent For Mac'
IOJ-1922305	3		Grid rendering does not calculate correct initial width, causing some columns to be hidden on page load
IOJ-1908393	3		Beacon New Connection Loses Connection String
IOJ-1920621	3		Inventory Agent/extensions download button issues
IOJ-1918819	3		Null reference exception encountered when rendering devices grid in Application Properties page
IOJ-1918796	3		Oracle LMS Scoped Evidence Consuming Excessive Amount of Space
IOJ-1918395	3		The Microsoft 365 RefreshToken may be visible in the Event Viewer
IOJ-1987601	3		Intermittent performance issue when saving licenses which have maintenance purchase orders
IOJ-1928927	3		String truncation exception when importing Azure metadata from IM
IOJ-1928077	3		Performance issue when saving an application which has no associated licenses
IOJ-1929591	3		License consumption not showing imported ILMT points
IOJ-1929543	3		The FlexNet Manager Suite for SAP GetRoles method may fail
IOJ-1929493	3		LMS_CPU_Results report doesn't get generated when LMSReport is downloaded by a scoped operator
IOJ-1928563	3		Performance issues with license consumption grid

IOJ-1928453	3		In the PVU Consumption details report, the Capped Cores (Partial processor) value should be used
IOJ-1930876	3		Ignored Oracle Instances are being displayed
IOJ-1989993	3		IBM Regions may not display when viewing the License grid
IOJ-1995806	3		Unable to retrieve multiple subscriptions from Azure
IOJ-1996461	3		Duplicate Key errors on the #NumProducts temporary table during CAL based reconcile
IOJ-1995176	3		License recommendations related to usage right types 'User multiplier infrequent' and 'User multiplier external' don't get accepted
IOJ-1990421	3		The FlexNet Manager Suite UAT password reset message provides the wrong login URL
IOJ-2073951	4	Integration: SaaS Manager, Web UI	SaaS Manager button should not appear in UI by default
IOJ-1910518	4	Web UI	In the "All Inventory" screen, "Link to asset" view has white text links on white background in the "Inventory Linked" column
IOJ-1916925	4	Web UI	Schedule options in System Settings > Inventory disappear when data validation fails

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