

The Flexera logo is positioned in the upper left corner of the slide. It features the word "Flexera" in a white, sans-serif font, with a trademark symbol (™) to its upper right. The background of the slide is a dark blue gradient with a diagonal split. The upper right portion shows a glowing blue network of nodes and lines, resembling a globe or data network, set against a dark blue background with a subtle grid pattern. A thick, solid blue diagonal bar runs from the top left towards the bottom right, separating the dark blue background from the network graphic.

Flexera™

Resolved Issues

FlexNet Manager Suite 2020 R1
On-Premises

FlexNet Manager Suite 2020 R1 Resolved Issues - On Premises edition

Severity Matrix

| Severity | Definition |
|----------|---|
| 1 | A serious issue with no known workaround |
| 2 | A serious issue with an viable workaround |
| 3 | The feature is usable with moderate workaround |
| 4 | The feature is usable with a simple workaround or fix |
| 5 | The feature is usable with a simple workaround or fix, affecting few customers. |

Issues are grouped by FlexNet Manager Suite release and sorted by Severity and Component.

| Severity | Component(s) | Summary | Master Issue Number |
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| 1 | Analytics (Cognos), Inventory import (read/write/export) | Data Warehouse export process fails with error: Procedure or function 'CreateAndInitializeTenant' expects parameter '@OrganizationID', which was not supplied | IOJ-2083804 |
| 1 | Analytics (Cognos), Security | Cognos version used by Flexera Analytics uses old version of JQuery | IOJ-2072273 |
| 1 | Database, Inventory, Uploaded file importers | Inventory NDI files fail to import when the SoftwareFile_MT.SoftwareFileID database identity column exceeds 2,147,483,647 | IOJ-2091541 |
| 1 | Integration: ILMT, SAM for IBM | All time peak consumption is imported from ILMT instead of peak from the last 3 months | IOJ-1996496 |
| 1 | Integration: SCCM, Inventory import (read/write/export) | Multiple versions of Universal Applications may appear as installed based on inventory imported from SCCM | IOJ-2105626 |
| 1 | Inventory, Uploaded file importers | Two separate devices with the same name may be merged into one when their inventories are imported around the same time | IOJ-2106260 |
| 1 | Inventory, Uploaded file importers | Inventory imports may fail if InstallDate values from Add/Remove Programs fall outside the range Jan 1, 1753 to Dec 31, 9999 | IOJ-2104289 |
| 1 | Inventory, Inventory import (read/write/export) | MaxDuplicateImportedComputerSerialNo setting cannot be configured in FlexNet Manager Suite Cloud to allow importing 2 devices with the same serial number | IOJ-1845922 |
| 1 | Inventory, VMware discovery & inventory | First octet of IP address used as device name for vCenter servers that have an IP address as their primary network identifier | IOJ-2082558 |
| 1 | Inventory Beacon | High memory usage may occur during discovery/remote execution on beacon if DNS is slow | IOJ-2087160 |
| 1 | Inventory import (read/write/export) | Some file evidence-based usage gathered by FlexNet agents is not imported | IOJ-2114072 |
| 1 | License Reconcile | License reconcile process may consume a large amount of memory during bundle loading | IOJ-2079985 |

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| 1 | Reports | Report including virtual machine details fails with red error bar if multiple computer records have the same cloud instance ID | IOJ-1996011 |
| 1 | SAML, Security | Login session does not expire if SAML identity provider does not provide a session timeout | IOJ-2084936 |
| 1 | Software license management, Web UI | Unable to scroll in UI to select license key on license Consumption tab when long values are used | IOJ-2083886 |
| 1 | Web UI | Red bar error when viewing Raw Software Usage page with error in webui.log: Arithmetic overflow error converting expression to data type int | IOJ-2073549 |
| 2 | Agent, Inventory Beacon | Download of agent .cab files from beacon fails with HTTP 500 "internal server error" due to incorrect access permissions on files | IOJ-2094784 |
| 2 | Agent, Inventory | Inventory agent fails to scan NFS shares mounted on AIX x64 | IOJ-2068957 |
| 2 | Agent, Inventory import (read/write/export) | Inventory device records for HP-UX nPar/vPar partitions may be merged if the /usr/sbin/parstatus -wM command cannot be run successfully | IOJ-1802126 |
| 2 | Agent, Component installers | AIX agent installer for FlexNet Manager Suite 2019 R2.1 is missing critical files | IOJ-2090035 |
| 2 | Contract management, Hardware asset management, Reports | Retired or Disposed Assets with Active Payment Schedules report may fail with red error bar if different payment schedules have different \$ amounts | IOJ-2087091 |
| 2 | Integration: App Portal | Queries made by App Portal to FlexNet Manager Suite may perform poorly | IOJ-2088218 |
| 2 | Integration: Citrix | XenApp file evidence removed during import if file is not also referenced in the computer's software inventory | IOJ-2101296 |
| 2 | Integration: ILMT, Inventory import (read/write/export) | Import from ILMT 9.2.1 fails at CopyComputerData reader step with error: Invalid column name 'hostname' | IOJ-2103107 |
| 2 | Integration: SCCM, Inventory import (read/write/export) | SCCM GetUniversalApplicationInstalledInstallerEvidence-CreateIndexes reader step fails if imported installer evidence Publisher+Name+Version is longer than 900 bytes | IOJ-2106942 |
| 2 | Inventory, SAM for Oracle | Oracle Database option query to detect Partitioning by segments may run slowly | IOJ-2076683 |
| 2 | Inventory, Uploaded file importers | Inventory may not update for computers with non-unique Active Directory GUIDs | IOJ-1995649 |
| 2 | Inventory, Remote execution, SAM for IBM | VMware hosts that don't consume PVU licenses are unnecessarily targeted for frequent OS credential discovery and virtual inventory gathering | IOJ-1994644 |
| 2 | Inventory, SAM for IBM, Software license management | Device consumes licenses if it is linked to a license and then later set to "archived" status | IOJ-2076666 |
| 2 | Inventory Beacon | Inventory beacon UI allows inappropriately frequent imports to be scheduled | IOJ-2080949 |
| 2 | Inventory Beacon | Cannot configure PowerShell inventory connection in beacon UI with some non-English locale settings | IOJ-1901036 |
| 2 | Inventory Beacon | Inventory beacon uninstall leaves behind some binaries | IOJ-1925874 |
| 2 | Inventory Beacon | Flexera.Beacon.TestConnection.exe does not get installed on beacon if usage agent component is deselected from installation | IOJ-1773388 |
| 2 | Inventory Beacon | Beacon authentication service can have cross-tenant performance issues | IOJ-2110382 |
| 2 | Inventory Beacon | Inventory beacon policy may be requested more frequently than the configured update interval | IOJ-2080959 |
| 2 | Inventory Beacon | Inventory beacon may consume high CPU when inventory rule is set to target thousands of known discovered devices | IOJ-2108780 |
| 2 | Inventory Beacon | Loading license terms during beacon policy updates may perform poorly | IOJ-2084716 |

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| 2 | Inventory import (read/write/export) | If inventory devices have many MAC addresses, inventory import writers may fail at step CreateDiscoveredDevicesFromInventory with error: String or binary data would be truncated | IOJ-2091325 |
| 2 | Inventory import (read/write/export) | UsersWriter step of import writers may run for a long time | IOJ-2087242 |
| 2 | License Reconcile, SAM for IBM | Consumption numbers shown on the Consumption tab of a PUV license may be incorrect after a device moves to another host | IOJ-2091438 |
| 2 | License Reconcile, Software license management | A supplementary title installation may not be covered by a bundle license, depending on undefined order of processing titles during import | IOJ-2071371 |
| 2 | Reports | The column order set by users in the Report Builder is not saved | IOJ-1756627 |
| 2 | SAM for Oracle, Software license management | No consumption calculated for Oracle Database Standard licenses for inventory devices with sockets = 0 | IOJ-2082489 |
| 2 | SAM for Oracle | Used Count values on the All Licenses page may be shown incorrectly for Oracle Processor licenses when using sub-capacity licensing | IOJ-1719702 |
| 2 | SAM for Oracle, Uploaded file importers | Computer name may be incorrectly updated when inventory gathered from Oracle Enterprise Manager (OEM) is imported | IOJ-2079123 |
| 2 | SAM for SAP | Temporary files may be placed in the Windows\System32 folder by the SAP Reader when processing a large amount of data | IOJ-2082688 |
| 2 | SAM for SAP | Hardware key and installation number of SAP systems are incorrect on System landscape details page | IOJ-1894962 |
| 2 | SAM for SAP | License consumption numbers shown by SAP and FlexNet Manager Suite may differ | IOJ-1804464 |
| 2 | SAML, Web UI | "The Specified URL does not contain valid metadata" error displayed when no SAML metadata has been previously uploaded | IOJ-2083450 |
| 3 | Documentation | Group Assignments online help incorrectly lists licence types which do include that tab | IOJ-1867497 |
| 3 | Agent, Inventory | Pop-up window may appear during inventory gathering on Mac OS X/macOS saying: To use the "java" command-line tool, you need to install a JDK | IOJ-2083891 |
| 3 | Agent, Inventory | Inventory gathering may hang on UNIX-like operating systems if executable bit is set on non executable named "java" | IOJ-2072459 |
| 3 | Agent, Component installers | Manual installation of FlexNet inventory agent may fail on Windows Vista/2008 or older due hyperlink control in the EULA | IOJ-2097281 |
| 3 | Agent, Inventory Beacon | Cannot configure non-default port for HTTP(S) communications from agents to beacons | IOJ-1887867 |
| 3 | Agent, Inventory | Usage of 64-bit applications and applications with a non-unique install path may not be tracked when agent UseAddRemove preference is "true" | IOJ-1664037 |
| 3 | Analytics (Cognos), Database | Step 10004 of dw-migr1400-migpost.sql may fail with error during data warehouse database migration: Conversion failed when converting the nvarchar value 'PVUWaitingForReader' to data type int | IOJ-2082414 |
| 3 | Business adapters, Database, Inventory import (read/write/export) | Business Imports and Inventory imports running at the same time can cause database deadlocks | IOJ-2102555 |
| 3 | Component installers | Windows FlexNet Inventory Agent install unnecessarily registers extensions for internal file types | IOJ-2101280 |
| 3 | Component installers, Inventory Beacon | Beacon scheduled tasks get disabled if npcap*.exe file is deleted from temp directory then a discovery task is executed | IOJ-2094877 |
| 3 | Documentation | Table schema documentation for the SoftwareLicenseType mentions obsolete custom license type functionality | IOJ-2114408 |
| 3 | Documentation, Inventory import (read/write/export) | Document that the value of AffinityEnabled in the ConsolidatedComputer inventory spreadsheet template should be blank if the record is a physical computer | IOJ-1924575 |

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| 3 | Integration: App Portal | API used by App Portal to get license availability count does not count availability from "at risk" licenses and does count availability from "retired" licenses | IOJ-2089798 |
| 3 | Integration: AWS | Beacon AWS imports using key-less access may intermittently fail with "The security token included in the request is invalid" | IOJ-2086545 |
| 3 | Integration: AWS, Inventory import (read/write/export) | AWS import fails after upgrading from FlexNet Manager Suite 2019 R1 to 2019 R2 | IOJ-2088702 |
| 3 | Integration: AWS | AWS import may fail at "Get AWS EC2 dedicated hosts information" step in restrictive network environments requiring proxies with error "Name resolution failure attempting to reach service in region eu-west-1 ... Unable to connect to the remote server." | IOJ-2091254 |
| 3 | Integration: AWS, Inventory import (read/write/export) | "AWS imports" task is scheduled after upgrading to FlexNet Manager Suite 2019 R1 even if no AWS connection is configured | IOJ-1992840 |
| 3 | Integration: AWS | Inventory device records for AWS instances are deleted if AWS status was "terminated" or failed to be retrieved at any time in the past | IOJ-2113036 |
| 3 | Integration: Citrix, Inventory import (read/write/export) | CreateVDIDevices step of inventory writers fails with error if multiple VDIs have the same name, template & domain: Violation of UNIQUE KEY constraint 'UQ_VDI' | IOJ-2102047 |
| 3 | Integration: ILMT, Inventory import (read/write/export) | Deleted inventory devices that are over 90 days old are imported from ILMT | IOJ-2105938 |
| 3 | Integration: SaaS Manager, Web UI | Saving changes to SaaS Manager integration settings may fail with error in webui.log: "Cannot convert null to 'bool' because it is a non-nullable value type" | IOJ-2113506 |
| 3 | Integration: SCCM | Inventory for obsolete computers may be imported from SCCM | IOJ-2082412 |
| 3 | Integration: Tanium, Inventory import (read/write/export) | Importing from Tanium may fail at step "Get Computers from Tanium" with error: Exception calling "GetComputers" with "6" argument(s): "Index was outside the bounds of the array." | IOJ-2101498 |
| 3 | Inventory, Inventory import (read/write/export) | Poor performance in "Read metadata blob Json data for computer" inventory import step reading from FlexNet inventory database | IOJ-2084402 |
| 3 | Inventory, Web UI | Last Inventory Date for inventory devices shows as today instead of blank for devices that have no inventory | IOJ-2101366 |
| 3 | Inventory | 'Overlapping evidence' column in the Evidence tab of an application may display "No" if "Local" and "ARL" evidence is overlapping | IOJ-1996902 |
| 3 | Inventory import (read/write/export) | Importing from old FlexNet inventory database with a version less than 14.0 (release 2019 R2) fails at ReadSerialNumber step | IOJ-2083679 |
| 3 | Inventory import (read/write/export) | Access Evidence reader for FlexNet Manager Suite data source runs slowly | IOJ-2079542 |
| 3 | Inventory import (read/write/export), SAM for Oracle | If a VMware host has special characters in its name, import process fails at ArchiveOracleLMSAuditEvidence writer step with error: Illegal characters in path | IOJ-2089728 |
| 3 | Inventory import (read/write/export) | Application server hotfix installations use the wrong install directory if the FlexNet agent is also installed | IOJ-1847127 |
| 3 | Purchase management | Expired purchases may appear with a "Current" value of "yes" | IOJ-1828665 |
| 3 | Reports | Cog at top does not appear when loading report the first time | IOJ-2094265 |
| 3 | SAM for IBM | PVU consumption overrides may not be displayed correctly in the "Current consumption" section of the license Compliance tab | IOJ-2080890 |
| 3 | SAM for IBM, Web UI | Current Consumption column is not available in the All Licenses grid | IOJ-1929447 |
| 3 | SAM for IBM | Capped column is not populated on Consumption tab of PVU licenses | IOJ-1990047 |
| 3 | SAM for Oracle | Cluster Database type is not used to detect usage of Oracle packs | IOJ-2079075 |

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| 3 | SAM for Oracle | Usage of Oracle Advanced Compression may be incorrectly identified due to incorrect recognition rule for CMP* tables | IOJ-2074331 |
| 3 | SAM for Oracle, Web UI | Oracle LMS download file may silently fail to be generated with no indication of an error to the user | IOJ-1920360 |
| 3 | Uploaded file importers | Bogus versions & publishers appear in FlexNet agent inventory for Microsoft SharePoint, Project & Search Server applications | IOJ-1866404 |
| 3 | Web UI | Help label "Also changes Compliance properties..." is not rendered on the Inventory Settings page in German & French | IOJ-2075780 |
| 3 | Web UI | Red error bar accessing 'Application Licenses Assessed' page with error in webui.log: The result collection contains duplicate objects | IOJ-2100056 |
| 3 | Web UI | Red error bar shown with error in webui.log when viewing license Consumption tab if computers have a NULL name: Object reference not set to an instance of an object [...] at Flexera.Web.Core.Display.UiHelper_MultiLink | IOJ-2098624 |
| 3 | Web UI | Red bar error may appear when viewing the System Tasks page with error in webui.log: String or binary data would be truncated | IOJ-2085781 |
| 3 | Web UI | FlexNet Manager Suite Cloud banner messages are garbled in Japanese | IOJ-2104031 |
| 3 | | Changes to purchase records fail intermittently due to database deadlock | IOJ-2097607 |
| 4 | Integration: App Portal | Query made by App Portal to FlexNet Manager Suite to check license availability may perform poorly | IOJ-2082789 |
| 4 | Integration: SaaS Manager, Web UI | SaaS Manager button should not appear in UI by default | IOJ-2073951 |
| 4 | Purchase management, Reports | Purchase "Created By" column is blank in reports | IOJ-2071887 |

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