RightScale Optima
Release Notes

July 2019

Introduction

RightScale Optima is a cost management and optimization solution that enables enterprises to cut cloud costs and ensure the ongoing efficient use of cloud resources across all of their business units, cloud accounts, clouds, and applications.

One of the biggest challenges when optimizing cloud costs is implementing recommended savings across large organizations where control of cloud accounts is decentralized. RightScale Optima offers a unique approach to cost management and optimization that enables cloud governance teams to work collaboratively with business units and cloud resource owners to reduce wasted cloud spend.

RightScale Optima is offered as a standalone product and also is included as part of the RightScale Cloud Management Platform (CMP).
New Features and Enhancements

This release of RightScale Optima includes the following enhancements:

- Updated Optima Support Phone Numbers (Released July 8, 2019)


As part of ongoing maintenance, we have deployed a new security certificate for the Optima and Cloud Management Platform (CMP) SSO identity endpoint. We expect the deploy to take less than 10 minutes. If your company uses SSO to log in to Optima and CMP, you will need to take certain steps before August 11, 2019 to avoid downtime and ensure continuity of service to your SSO users. We currently have both certificates available. The new security certificate can be installed at any time before August 11, 2019 using the following link: [https://docs.rightscale.com/platform/guides/configuring_sso/#overview](https://docs.rightscale.com/platform/guides/configuring_sso/#overview). The new certificate will contain the same key, but it will have a new expiration date that will expire in two years on August 11, 2021. If you have any questions or issues, please contact Flexera’s support in the community or by emailing support@flexera.com.

Updated Optima Support Phone Numbers (Released July 8, 2019)

The Optima support phone numbers have been updated for North America, Europe, Asia/Pacific, and Japan. For details, see Contact Support.

Resolved Issues

The following resolved issues have been included with this Optima release.

- Updated Online Help for AWS Instance Analyzer Default Dashboard (Released July 24, 2019)
- Updated Online Help for Resource Analyzer Default Dashboard (Released July 24, 2019)
- Updated Online Help for Create a New Billing Center (Released July 24, 2019)
- Updated Online Help for Amazon Web Services GovCloud (US) Support in Optima (Released July 24, 2019)

Updated Online Help for AWS Instance Analyzer Default Dashboard (Released July 24, 2019)

AWS Instance Analyzer Default dashboard online help was updated to include the Date Selector option to create a daily cost report period for the Resource List. Also clarified that the “Not all resources shown” message in the upper right of the Resource List appears in the interface and any CSV exports when they have
reached their capacity of displaying only the first 100,000 rows. The remaining rows will not display. Shorten your date range to a narrower window to avoid seeing this message. For further details, see AWS Instance Analyzer Default.

Updated Online Help for Resource Analyzer Default Dashboard (Released July 24, 2019)

Resource Analyzer Default dashboard online help was updated to include the Date Selector option to create a daily cost report period for the Resource List. Also clarified that the “Not all resources shown” message in the upper right of the Resource List appears in the interface and in any CSV exports when they have reached their capacity of displaying only the first 100,000 rows. The remaining rows will not display. Shorten your date range or use the filters in the Filter report about the Resource List to filter on a narrower subset of resources to avoid seeing this message. For further details, see Resource Analyzer Default.

Updated Online Help for Create a New Billing Center (Released July 24, 2019)

Create a New Billing Center online help was updated to clarify that billing center names cannot include the word “Unallocated” as “Unallocated” is reserved for Optima’s default unallocated billing center. For details, see Create a New Billing Center.

Updated Online Help for Amazon Web Services GovCloud (US) Support in Optima (Released July 24, 2019)

Amazon Web Services (AWS) GovCloud (US) is treated as any other AWS Region and comes through in the AWS Hourly Cost and Usage Report (HCUR) that Optima uses to ingest AWS bill data.

For the Optima online help references, see

- Amazon Web Services (AWS) Bill-based Data Dimensions
- Provide Access to Your Amazon Web Services (AWS) Billing and Usage Data

Product Feedback

We want to build the best product we can and to make something you love. We always want to hear from you - whether it’s a feature request, a support issue or just to say hello. Get in touch, and we’ll get back to you as soon as we can.
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