

The Flexera logo is positioned in the upper left corner of the slide. It features the word "Flexera" in a white, sans-serif font, with a trademark symbol (™) to the upper right of the letter 'a'. The background of the slide is dark blue with a diagonal split. The upper right portion shows a glowing blue network of nodes and lines, resembling a globe or data network, set against a lighter blue background. The lower left portion is a solid dark blue.

FLEXera™

FlexNet Manager for Engineering Applications 2019 R2

Known Issues

Unresolved issues in FNMEA release 2019 R2

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	3rd Party Licensing	Under certain conditions, usage Summary Sample Report shows LUM usage as uncounted	IOJ-1926890	No known workaround.
2	OrgStructure	Cannot reassign leaf nodes of Org structures from the UI	IOJ-1843778	User is able to update the Org Structure for both the use cases by updating the XML file feed, but not from the UI.
3	Access Rights	The Delete button in the License Server Administrative Sets page does not work	IOJ-1845636	<p>The set can be removed from the database directly by means of an SQL script.</p> <p>The customer needs to modify the line "SET Name = 't3'" to use the name of the set you're wanting to delete. This is for SQL Server.</p> <pre> DECLARE @Name NVARCHAR(max) SET @Name = 't3' -- Remove users from the set DELETE aa FROM MGR_LICSRVR_ADMINSET_ADMIN AS aa JOIN MGR_LICSRVR_ADMINSET as aset ON aa.ADMINSET_ID = aset.ID WHERE aset.NAME = @NAME -- Remove servers from the set DELETE ag FROM MGR_LICSVRADMSET_LICSVRGRP AS ag JOIN MGR_LICSRVR_ADMINSET as aset ON ag.ADMINISTRATIVE_SET_ID = aset.ID WHERE aset.NAME = @NAME -- Remove the set itself DELETE MGR_LICSRVR_ADMINSET WHERE NAME = @NAME </pre>
3	admin	LDAP port number changes not propogated to the reporting DB, leading to a connection error when importing LDAP Data	IOJ-2071539	<p>Manually update the port number in the Reporting DB.</p> <p>eg:</p> <pre> UPDATE PLT_DOMAIN SET PORT = ABC WHERE ID = X </pre>
3	Admin: License & Options File	"Invalid Http response" error when removing expired increment lines from a license file	IOJ-1913450	As a workaround, use the Edit Licenses page in Manager to manually remove that feature from the license.

3	Admin: License Server	Incorrect debug log file seen in the FNMEA UI when selecting "View Debug log"	IOJ-1877310	<p>Workaround attached to the case FNMEA-11206_Hotfix.zip , this contains the steps to apply the hotfix and has only been tested for 2016 R2 SP1 with agent 5.x. This was taken from the linked question and renamed to contain the issue number.</p> <p>Caveats when using the workaround:</p> <p>Logs can only be fetched one at a time. If the customer opens multiple tabs to view logs, the tabs will only load one-by-one.</p> <p>If a log file that is being fetched by one thread gets discarded by another thread, then the user may see an error message("No debug log available (null)") instead of a log file.</p>
3	Agent	Removing Agent with no license server fails	IOJ-1839381	to remove the FlexNet agent, request a script provided by Flexera.
3	Aggregation	Aggregation fails with "Aggregation error - Error creating new leaf named #####."	IOJ-1889184	<p>As a workaround, make the column OVERRIDE_EFFECTIVE_DATE DATETIME in the database nullable by executing the following command on the reporting database(Assuming the customer is using MS SQL Server):</p> <pre>ALTER TABLE RPTDW_PRODUCT_CHOICE ALTER COLUMN OVERRIDE_EFFECTIVE_DATE DATETIME NULL</pre> <p>Please remember to take a back up of reporting database before executing the above query. After this is done, both errors should go away.</p>
3	Aggregation	Aggregation process may not release memory	IOJ-1902483	Restart the FNMEA Reporting process
3	Cognos	Cognos Data Warehouse Status report could show negative values in Gap Duration column	IOJ-1872280	
3	Cognos	Error running cognos scheduled reports - RSV-SRV-0031 The user does not have the assigned capability to use 'HTMLItem' layout element	IOJ-1855512	Run report manually without scheduling
3	Cognos package	Status image not displaying in Operational dashboard	IOJ-1903061	
3	Cognos package	Peaks in cognos token reports do not match	IOJ-1990394	
3	FNMS Integration	Feature consumption quantity is seen as 0 in FNMS for 3rd party license servers when exported from FNMEA	IOJ-1892722	
3	OrgStructure	Unable to edit the start date of an organization.	IOJ-1913522	
3	Reporting	The "Time zone adjustment" setting under System configuration setting is misleading and may result the user misunderstanding the intended behaviour	IOJ-1927925	FNMEA will use the system timezone (if it can) before falling back to UTC
3	Reporting	Special characters in Classic Reporting EventFilter breaks the access to Reporting->Inbox Page	IOJ-1896186	<p>There are 2 workaround for this issue.</p> <p>1) Go to Reporting -> Report Configurations page and individually check reporting configurations for all report until the invalid character is found. Exemplified in image-2018-09-18-10-52-05-963.png</p> <p>2) Run the following query on reporting database to find the incorrect value in VALUE column of the table:</p> <pre>SELECT * FROM RPT_EVENT_FIELD_FILTER</pre> <p>Update the invalid character to a valid string vaule from SQL.</p>

3	Reporting	Max usage count may differ between the Usage Summary report and the Usage Efficiency report	IOJ-1906807	As this issue results from the ordering of the records, which in turn (in this specific case) results from the order in which the logs are imported, the only current way to work around this is to import the report logs in the correct chronological order, so that the events will also be loaded in this order.
3	Reporting	Feature peak usage trend report data is incorrect when timezone setting for aggregation is not set to use GMT	IOJ-1927927	If the time zone adjustment setting is set to GMT, then there will not be any offset, and the data will be correct (But all reports will use GMT data)
3	Reporting	The use of double quotes used in a file path in a license or options file causes the path to be read incorrectly.	IOJ-1882544	Dont use double quotes in license files or options files. This also prevents the use of spaces in directory or file names. Use the windows convention of C:\Program~1 as opposed to C:\Program Files to workaround the use of using spaces.
3	Security	"ERROR Failed to invoke the API via servlet" when using alias names	IOJ-1864883	The current workaround is to use HTTP and not HTTPS using an alias certificate.
3		When making changes to license files, the original file gets deleted	IOJ-1882413	Take a copy of a license file before making changes
3		Operational Dashboard does not open in new window	IOJ-2072154	The operational dashboard may be opened in a new window with the following steps: 1) Open a new browser window 2) Navigate to Flexera Analytics and log in (using the address http://&lt;servername&gt;:&lt;port&gt;/bi) 3) Within Flexera Analytics, navigate to the Operational Dashboard.
3		Clicking "Save And Reread Vendor Daemon" after editing a license may produce an error	IOJ-1861458	Click "re-read all" after opening the license server from the license manager summary.

24 issues