



FLEXera™

Resolved Issues

FlexNet Manager Suite (Cloud Edition)

FlexNet Manager Suite Resolved Issues (Cloud Edition)

The following list displays known issues in FlexNet Manager Suite that were resolved in the past year.

Severity Matrix

Severity	Definition
1	A serious issue with no known workaround
2	A serious issue with an viable workaround
3	The feature is usable with moderate workaround
4	The feature is usable with a simple workaround or fix
5	The feature is usable with a simple workaround or fix, affecting few customers.

The issues are grouped by the FlexNet Manager Suite release and sorted by severity and component.

October 2020

FlexNet Manager Suite 2020 R1.2

Master Issue Number	Severity	Component(s)	Summary
IOJ-2117174	1	Agent	Inventory agent for windows would not collect inventory if device has 8 or more physical CPU's
IOJ-2133403	1	Inventory import (read/write/export)	Performance of WriteInstalledInstallerAttribute inventory writer step may degrade over time due to continuous insertion of records into ImportedAttributeMapping table
IOJ-2132225	2	Database, Inventory import (read/write/export)	License reconcile may fail with deadlock on the SoftwareLicensePVUPointsPeakConsumedData_MT table on a multi-tenant system
IOJ-2146573	2	Integration: ILMT & BigFix, Inventory import (read/write/export)	ILMT import from version 9.2.3 may cause duplicate ESXi hosts due to imported hostidentifiernumber
IOJ-2135844	2	Inventory, Web UI	The Applications grid in Inventory Device properties may perform poorly when grouped by a column
IOJ-1766072	2	Inventory, SAM for Oracle	Stale Oracle Database evidence may be reported when Oracle inventory has been gathered by both the FlexNet agent and a direct connection from a beacon
IOJ-1987364	2	Inventory	Fabricated hosts for partitions should not count against FlexNet Manager Suite license
IOJ-2115301	2	Inventory import (read/write/export), VMware discovery & inventory	VMware ESXi servers with the same UUID get merged into a single inventory device record
IOJ-2135352	2	Purchase management, Web UI	License and maintenance expiry page may take longer to load when overdue filter is applied

IOJ-2113254	2	Reports, SAM for IBM	Moving a virtual device between resource pools may cause an error with IBM PVU license calculations
IOJ-2126439	2	SAM for IBM, Software license management	No license consumption is recorded for IBM PVU licenses with multiple group assignments
IOJ-1995729	2	Software license management, Web UI	Red error bar with error in webui.log when saving a software license with specified upgrade rights: The UPDATE statement conflicted with the FOREIGN KEY constraint "FK_SoftwareLicenseProduct_SoftwareTitleUpgradeVersion_MT"
IOJ-2115508	3	Content libraries	Unrecognized installer evidence record may get created even when the ARL has a rule that matches the evidence
IOJ-2128783	3	Integration: Active Directory, Uploaded file importers	Active Directory imports may fail after an hour
IOJ-2131705	3	Integration: Citrix, Usage	Citrix usage data last used date may not update
IOJ-2130793	3	Integration: Tanium, Inventory import (read/write/export)	Tanium Import Error hexadecimal value 0x14, is an invalid character.
IOJ-2131336	3	Inventory Beacon	Agents trigger failover download before or with policy download resulting in 404 errors
IOJ-2128442	3	Inventory Beacon	Beacon may serve an agent policy .npl file even if it is unable to serve the packages referenced in the policy
IOJ-2124425	3	Reports, SAM for Oracle	Entries Missing From "SoftwareTitleHierarchy" Causing Options to Not show in Oracle Server Worksheet
IOJ-2082018	3	Reports, SAM for IBM	Full-capacity devices on IBM PVU licenses consume for all time rather than from the reporting period where the installation was first discovered
IOJ-2134895	3	Software license management	The primary user of two or more devices with the same software does not consume correctly from a User license when the software is used by another user who has access to the same devices
IOJ-2134865	3	Software license management	When a device's primary user is covered by a Named User license, no license consumption is recorded for other users who have used the application on the same device
IOJ-2097336	3	Software license management	Devices may not be exempted from consuming Microsoft Server/Management Core licenses based on "Exemption by device role"

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September 2020

FlexNet Manager Suite 2020 R1.1

Master Issue Number	Severity	Component(s)	Summary
IOJ-2108269	1	Inventory import (read/write/export)	WriteAccessedAccessEvidence import writer step may fail with error: "The INSERT statement conflicted with the FOREIGN KEY constraint "FK_AccessEvidenceMatchCount_AccessEvidence_MT"
IOJ-2124188	1	Inventory import (read/write/export)	WriteAccessedSoftwareOccurrence import writer step may fail with error: The INSERT statement conflicted with the FOREIGN KEY constraint "FK_AccessedSoftwareOccurrence_ComplianceComputer".

IOJ-2117141	1	SAM for IBM, Web UI	Red error bar appears when clicking on IBM PVU license Consumption tab with webui.log error: Violation of PRIMARY KEY constraint 'PK_#...'. Cannot insert duplicate key in object 'dbo.@ConsumptionTree'.
IOJ-2078047	2	Agent, Component installers	FlexNet Inventory Agent processes may crash due to incompatible mgscmn.dll file when agent is downgraded on Windows
IOJ-1859741	2	Agent, Inventory, SAM for Oracle	Local Oracle Inventory fails when tnsnames.ora is not present on Windows
IOJ-2082180	2	Agent, Inventory, SAM for Oracle	Logic used during inventory gathering to identify Oracle Database In-Memory usage is incorrect
IOJ-2087837	2	Component installers, Inventory Beacon	Inventory beacon uninstall leaves behind mgscmn.dll in Windows\SysWOW64 folder
IOJ-1873011	2	Discovery, Inventory, Web UI	Red error bar with error in webui.log when viewing Installer Evidence tab of Discovered Device record: "System.InvalidOperationException: The result collection contains duplicate objects."
IOJ-2104817	2	Integration: AWS, Inventory import (read/write/export)	Importing inventory from AWS using key-based access may intermittently fail with error: "The security token included in the request is invalid"
IOJ-2120016	2	Integration: Citrix	Applications recognized on a VDI template from file evidence only are not also recognized on the endpoint devices (remote devices) with access to that template
IOJ-2102985	2	Integration: Citrix, Inventory	Ownership information for Virtual Desktop templates cannot be set
IOJ-2126042	2	Integration: Citrix, Inventory import (read/write/export)	Remote device records from Citrix may be regularly deleted & recreated when remote user is linked to an ignored or dummy inventory device record
IOJ-2103742	2	Inventory, Inventory import (read/write/export)	FlexNet inventory reader may import incorrect MaxNumberOfLogicalProcessors value for Solaris zones
IOJ-2127699	2	Inventory, Web UI	Additional incorrect file evidence details may appear on inventory device record Evidence tab when file inventory details are imported from multiple inventory sources
IOJ-2118787	2	Inventory, Inventory import (read/write/export)	Virtual Machine properties can flip-flop between NULL and non-NULL values based on last inventory date when they don't exist in the primary data source and are different in two or more non-primary data sources
IOJ-2078491	2	Inventory Beacon	Package download to beacons does not work when ManageSoftDL is a file share
IOJ-1732658	2	Inventory Beacon, Web UI	Unable to clear beacon alerts via web UI for deleted inventory sources
IOJ-1799723	2	Inventory import (read/write/export)	ApplicationCompletion step of import writers may fail with error: "The INSERT statement conflicted with the FOREIGN KEY constraint "FK_InstalledSoftwareData_ComplianceComputer"."
IOJ-2075092	2	Inventory import (read/write/export), License Reconcile	License reconcile for multiple publishers (e.g. Oracle & IBM) may fail at "Syncs the reconcile staging tables to main tables" step with error: "Violation of PRIMARY KEY constraint 'PK_SoftwareLicensePVUPointsPeakConsumedData'."
IOJ-2104262	2	Inventory import (read/write/export)	Import may fail with error at "Create license allocations from ImportedSoftwareLicenseAllocations" step if a user is deleted concurrently: The INSERT statement conflicted with the FOREIGN KEY constraint "FK_SoftwareLicenseAllocation_ComplianceUser"
IOJ-2095372	2	Inventory import (read/write/export), Purchase management	Import writers may fail intermittently with error at EntitlementProcessingEngine step: "The INSERT statement conflicted with the FOREIGN KEY constraint "FK_EntitlementTransaction_EntitlementRecommendationID""
IOJ-2118477	2	Inventory import (read/write/export), VMware discovery & inventory, Web UI	InstalledSoftwareAlerts import writer step or viewing "VMware Inventory" page in UI may fail with "Conversion failed when converting the nvarchar value '...' to data type ..."
IOJ-1722974	2	Inventory import (read/write/export), Purchase management	Import writers may fail with error at EntitlementProcessingEngine step if purchases have extremely large quantities: "Arithmetic overflow error converting expression to data type int"
IOJ-1836625	2	Inventory import (read/write/export), SAM for Microsoft	Reconciliation of CAL licenses may fail at step "Looking for valid licenses for each piece of accessed software" with error: "System.NullReferenceException: Object reference not set to an instance of an object."

IOJ-1806900	2	Inventory import (read/write/export)	ProcessKnownLinks inventory writer may fail with error: The UPDATE statement conflicted with the FOREIGN KEY constraint "FK_VirtualMachine_VMEnabledStateID"
IOJ-1739119	2	Inventory import (read/write/export)	WriteVirtualMachines writer may fail intermittently with error: "The INSERT statement conflicted with the FOREIGN KEY constraint "FK_VirtualMachine_ComplianceComputerID"."
IOJ-2105786	2	Reports, SAM for IBM	Red error bar with error in webui.log when running IBM PVU Overrides if software allocation does not have linked inventory device: "Cannot insert the value NULL into column 'ComplianceComputerID', table 'tempdb.dbo.#InterestingProperties[...]"
IOJ-2114811	2	Software license management, Web UI	Red error bar with error in webui.log clicking on "Show licenses assessed" button viewing inventory device details: "Executing Sql 'SELECT [...] FROM [dbo].DeviceLicenseAssignmentReasons(@p0) [...] String or binary data would be truncated."
IOJ-2116807	2	Software license management, Web UI	Access denied page shown with error in webui.log attempting to view properties of an inactive from the license Consumption tab: "System.Data.DBConcurrencyException: Cannot load object using the ID -<number>"
IOJ-1911724	2	Web UI	Red error bar with error in webui.log may appear when viewing application record Evidence tab if application evidence is linked multiple times: "System.InvalidOperationException: The result collection contains duplicate objects."
IOJ-2127426	3	Agent, Inventory, SAM for Oracle	Inventory agent hangs when if oracle user login script hangs during Oracle Database inventory gathering
IOJ-2117178	3	Agent, Containers	Flexnet inventory agent process may hang gathering Java details on Linux servers with Docker software installed
IOJ-2127475	3	Containers, Inventory import (read/write/export)	BuildRelevantContainers FlexNet inventory reader may fail with deadlock during inventory import process
IOJ-2127108	3	Containers, Inventory import (read/write/export)	ReadContainerImages reader may fail import long HardwareValue values with error: "The given value of type String from the data source cannot be converted to type nvarchar of the specified target column"
IOJ-1805992	3	Discovery	"Agent Installed" flag on discovered device records may appear as "No" even if the agent is installed
IOJ-1987574	3	Integration: Citrix	The inventory date of remote devices is never updated
IOJ-2105441	3	Integration: SCCM, Inventory import (read/write/export)	Import from SCCM may fail at "Find deleted computers when disconnected" step with error "Violation of PRIMARY KEY constraint 'PK_#Deleted_...'"
IOJ-2110077	3	Integration: SCCM, Inventory import (read/write/export)	Customized SCCM WMI readers may take longer than expected processing large data volume of data due to lack of indexes on tables
IOJ-2125525	3	Inventory, Web UI	FlexNet inventory agent Status page may not show correct agent version when multiple imported computer records are mapped to a single inventory device
IOJ-2121880	3	Inventory Beacon	Agents may fail to download configuration packages if beacon policy is updated while concurrently with agent policy updates
IOJ-2110512	3	Inventory Beacon, Remote execution	Inventory beacon log may grow rapidly in size with INFO level logging enabled when processing rules with many thousands of targets
IOJ-2116821	3	Inventory import (read/write/export)	WriteVirtualMachine writer process may take significantly longer to run in 2019 R2 release compared to earlier releases
IOJ-2122692	3	Inventory import (read/write/export), Usage	InsertComputerEvidenceFromInstallerEvidenceUsage import writer step may fail with error due to usage date values in invalid format: "The conversion of a varchar data type to a datetime data type resulted in an out-of-range value"
IOJ-2121881	3	Remote execution	Remote tasks may be reported on the System Tasks page as being incomplete even when they are complete
IOJ-2097514	3	Remote execution	Exception in discovery.log when file scanning is disabled for only one operating system: "Object reference not set to an instance of an object [...] at Flexera.Beacon.Engine.ActionExecution.RemoteExecution.BasicInventoryVisitor.SanitisePath(String path)"
IOJ-1921856	3	SAM for Oracle, Web UI	Oracle Database instance options may not appear on inventory device Applications tab
IOJ-2123203	4	Integration: Azure	Microsoft Azure adapter only accepts an IP address for the proxy server

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June 2020

FlexNet Manager Suite 2020 R1

Master Issue Number	Severity	Component(s)	Summary
IOJ-2091541	1	Database, Inventory, Uploaded file importers	Inventory NDI files fail to import when the SoftwareFile_MT.SoftwareFileID database identity column exceeds 2,147,483,647
IOJ-2105626	1	Integration: SCCM, Inventory import (read/write/export)	Multiple versions of Universal Applications may appear as installed based on inventory imported from SCCM
IOJ-2106260	1	Inventory, Uploaded file importers	Two separate devices with the same name may be merged into one when their inventories are imported around the same time
IOJ-2104289	1	Inventory, Uploaded file importers	Inventory imports may fail if InstallDate values from Add/Remove Programs fall outside the range Jan 1, 1753 to Dec 31, 9999
IOJ-2114072	1	Inventory import (read/write/export), Usage	Some file evidence-based usage gathered by FlexNet agents is not imported
IOJ-2083886	1	Software license management, Web UI	Unable to scroll in UI to select license key on license Consumption tab when long values are used
IOJ-1802126	2	Agent, Inventory import (read/write/export)	Inventory device records for HP-UX nPar/vPar partitions may be merged if the /usr/sbin/parstatus -wM command cannot be run successfully
IOJ-1773388	2	Component installers, Inventory Beacon	Flexera.Beacon.TestConnection.exe does not get installed on beacon if usage agent component is deselected from installation
IOJ-2087091	2	Contract management, Hardware asset management, Reports	Retired or Disposed Assets with Active Payment Schedules report may fail with red error bar if different payment schedules have different \$ amounts
IOJ-2101296	2	Integration: Citrix	XenApp file evidence removed during import if file is not also referenced in the computer's software inventory
IOJ-2103107	2	Integration: ILMT & BigFix, Inventory import (read/write/export)	Import from ILMT 9.2.1 fails at CopyComputerData reader step with error: Invalid column name 'hostname'
IOJ-2076666	2	Inventory, SAM for IBM, Software license management	Device consumes licenses if it is linked to a license and then later set to "archived" status
IOJ-2084716	2	Inventory Beacon	Loading license terms during beacon policy updates may perform poorly
IOJ-1894962	2	SAM for SAP	Hardware key and installation number of SAP systems are incorrect on System landscape details page
IOJ-2082688	2	SAM for SAP	Temporary files may be placed in the Windows\System32 folder by the SAP Reader when processing a large amount of data
IOJ-1867497	3	Documentation	Group Assignments online help incorrectly lists licence types which do include that tab
IOJ-1887867	3	Agent, Inventory Beacon	Cannot configure non-default port for HTTP(S) communications from agents to beacons
IOJ-2101280	3	Component installers	Windows FlexNet Inventory Agent install unnecessarily registers extensions for internal file types
IOJ-2114408	3	Documentation	Table schema documentation for the SoftwareLicenseType mentions obsolete custom license type functionality

IOJ-1992840	3	Integration: AWS, Inventory import (read/write/export)	"AWS imports" task is scheduled after upgrading to FlexNet Manager Suite 2019 R1 even if no AWS connection is configured
IOJ-2113036	3	Integration: AWS	Inventory device records for AWS instances are deleted if AWS status was "terminated" or failed to be retrieved at any time in the past
IOJ-2105938	3	Integration: ILMT & BigFix, Inventory import (read/write/export)	Deleted inventory devices that are over 90 days old are imported from ILMT
IOJ-2113506	3	Integration: SaaS Manager, Web UI	Saving changes to SaaS Manager integration settings may fail with error in webui.log: "Cannot convert null to 'bool' because it is a non-nullable value type"
IOJ-2101498	3	Integration: Tanium, Inventory import (read/write/export)	Importing from Tanium may fail at step "Get Computers from Tanium" with error: Exception calling "GetComputers" with "6" argument (s): "Index was outside the bounds of the array."
IOJ-1847127	3	Inventory import (read/write/export)	Application server hotfix installations use the wrong install directory if the FlexNet agent is also installed
IOJ-2089728	3	Inventory import (read/write/export), SAM for Oracle	If a VMware host has special characters in its name, import process fails at ArchiveOracleLMSAuditEvidence writer step with error: Illegal characters in path
IOJ-1920360	3	SAM for Oracle, Web UI	Oracle LMS download file may silently fail to be generated with no indication of an error to the user
IOJ-1866404	3	Uploaded file importers	Bogus versions & publishers appear in FlexNet agent inventory for Microsoft SharePoint, Project & Search Server applications
IOJ-2104031	3	Web UI	FlexNet Manager Suite Cloud banner messages are garbled in Japanese

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May 2020

FlexNet Manager Suite 2019 R2.3

Master Issue Number	Severity	Component(s)	Summary
IOJ-2072273	1	Analytics (Cognos), Security	Cognos version used by Flexera Analytics uses old version of jQuery
IOJ-2094784	2	Agent, Inventory Beacon	Download of agent .cab files from beacon fails with HTTP 500 "internal server error" due to incorrect access permissions on files
IOJ-2106942	2	Integration: SCCM, Inventory import (read/write/export)	SCCM GetUniversalApplicationInstalledInstallerEvidence-CreateIndexes reader step fails if imported installer evidence Publisher+Name+Version is longer than 900 bytes
IOJ-2080959	2	Inventory Beacon	Inventory beacon policy may be requested more frequently than the configured update interval
IOJ-2108780	2	Inventory Beacon	Inventory beacon may consume high CPU when inventory rule is set to target thousands of known discovered devices
IOJ-2110382	2	Inventory Beacon	Beacon authentication service can have cross-tenant performance issues
IOJ-2091438	2	License Reconcile, SAM for IBM	Consumption numbers shown on the Consumption tab of a PUV license may be incorrect after a device moves to another host
IOJ-2083450	2	SAML, Web UI	"The Specified URL does not contain valid metadata" error displayed when no SAML metadata has been previously uploaded

IOJ-2102555	3	Business adapters, Database, Inventory import (read/write/export)	Business Imports and Inventory imports running at the same time can cause database deadlocks
IOJ-2102047	3	Integration: Citrix, Inventory import (read/write/export)	CreateVDIDevices step of inventory writers fails with error if multiple VDIs have the same name, template & domain: Violation of UNIQUE KEY constraint 'UQ_VDI'
IOJ-2101366	3	Inventory, Web UI	Last Inventory Date for inventory devices shows as today instead of blank for devices that have no inventory
IOJ-1990047	3	SAM for IBM	Capped column is not populated on Consumption tab of PVU licenses
IOJ-2080890	3	SAM for IBM	PVU consumption overrides may not be displayed correctly in the "Current consumption" section of the license Compliance tab
IOJ-2100056	3	Web UI	Red error bar accessing 'Application Licenses Assessed' page with error in webui.log: The result collection contains duplicate objects
IOJ-2098624	3	Web UI	Red error bar shown with error in webui.log when viewing license Consumption tab if computers have a NULL name: Object reference not set to an instance of an object [...] at Flexera.Web.Core.Display.UiHelper_MultiLink

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March 2020

FlexNet Manager Suite 2019 R2.2

Master Issue Number	Severity	Component(s)	Summary
IOJ-2083804	1	Analytics (Cognos), Inventory import (read/write/export)	Data Warehouse export process fails with error: Procedure or function 'CreateAndInitializeTenant' expects parameter '@OrganizationID', which was not supplied
IOJ-1996496	1	Integration: ILMT & BigFix, SAM for IBM	All time peak consumption is imported from ILMT instead of peak from the last 3 months
IOJ-1845922	1	Inventory, Inventory import (read/write/export)	MaxDuplicateImportedComputerSerialNo setting cannot be configured in FlexNet Manager Suite Cloud to allow importing 2 devices with the same serial number
IOJ-2082558	1	Inventory, VMware discovery & inventory	First octet of IP address used as device name for vCenter servers that have an IP address as their primary network identifier
IOJ-2087160	1	Inventory Beacon	High memory usage may occur during discovery/remote execution on beacon if DNS is slow
IOJ-2079985	1	License Reconcile	License reconcile process may consume a large amount of memory during bundle loading
IOJ-1996011	1	Reports	Report including virtual machine details fails with red error bar if multiple computer records have the same cloud instance ID
IOJ-2084936	1	SAML, Security	Login session does not expire if SAML identity provider does not provide a session timeout
IOJ-2073549	1	Usage, Web UI	Red bar error when viewing Raw Software Usage page with error in webui.log: Arithmetic overflow error converting expression to data type int
IOJ-2090035	2	Agent, Component installers	AIX agent installer for FlexNet Manager Suite 2019 R2.1 is missing critical files
IOJ-2068957	2	Agent, Inventory	Inventory agent fails to scan NFS shares mounted on AIX x64

IOJ-2088218	2	Integration: App Portal	Queries made by App Portal to FlexNet Manager Suite may perform poorly
IOJ-2076683	2	Inventory, SAM for Oracle	Oracle Database option query to detect Partitioning by segments may run slowly
IOJ-1901036	2	Inventory Beacon	Cannot configure PowerShell inventory connection in beacon UI with some non-English locale settings
IOJ-2080949	2	Inventory Beacon	Inventory beacon UI allows inappropriately frequent imports to be scheduled
IOJ-1925874	2	Inventory Beacon	Inventory beacon uninstall leaves behind some binaries
IOJ-2091325	2	Inventory import (read/write/export)	If inventory devices have many MAC addresses, inventory import writers may fail at step CreateDiscoveredDevicesFromInventory with error: String or binary data would be truncated
IOJ-2087242	2	Inventory import (read/write/export)	UsersWriter step of import writers may run for a long time
IOJ-2071371	2	License Reconcile, Software license management	A supplementary title installation may not be covered by a bundle license, depending on undefined order of processing titles during import
IOJ-1756627	2	Reports	The column order set by users in the Report Builder is not saved
IOJ-2082489	2	SAM for Oracle, Software license management	No consumption calculated for Oracle Database Standard licenses for inventory devices with sockets = 0
IOJ-1719702	2	SAM for Oracle, Usage	Used Count values on the All Licenses page may be shown incorrectly for Oracle Processor licenses when using sub-capacity licensing
IOJ-2079123	2	SAM for Oracle, Uploaded file importers	Computer name may be incorrectly updated when inventory gathered from Oracle Enterprise Manager (OEM) is imported
IOJ-2097281	3	Agent, Component installers	Manual installation of FlexNet inventory agent may fail on Windows Vista/2008 or older due hyperlink control in the EULA
IOJ-1664037	3	Agent, Usage	Usage of 64-bit applications and applications with a non-unique install path may not be tracked when agent UseAddRemove preference is "true"
IOJ-2083891	3	Agent, Inventory	Pop-up window may appear during inventory gathering on Mac OS X/macOS saying: To use the "java" command-line tool, you need to install a JDK
IOJ-2072459	3	Agent, Inventory	Inventory gathering may hang on UNIX-like operating systems if executable bit is set on non executable named "java"
IOJ-2082414	3	Analytics (Cognos), Database	Step 10004 of dw-migr1400-migpost.sql may fail with error during data warehouse database migration: Conversion failed when converting the nvarchar value 'PVUWaitingForReader' to data type int
IOJ-2094877	3	Component installers, Inventory Beacon	Beacon scheduled tasks get disabled if npcap*.exe file is deleted from temp directory then a discovery task is executed
IOJ-2089798	3	Integration: App Portal	API used by App Portal to get license availability count does not count availability from "at risk" licenses and does count availability from "retired" licenses
IOJ-2091254	3	Integration: AWS	AWS import may fail at "Get AWS EC2 dedicated hosts information" step in restrictive network environments requiring proxies with error "Name resolution failure attempting to reach service in region eu-west-1 ... Unable to connect to the remote server."
IOJ-2086545	3	Integration: AWS	Beacon AWS imports using key-less access may intermittently fail with "The security token included in the request is invalid"
IOJ-2088702	3	Integration: AWS, Inventory import (read/write/export)	AWS import fails after upgrading from FlexNet Manager Suite 2019 R1 to 2019 R2
IOJ-2082412	3	Integration: SCCM	Inventory for obsolete computers may be imported from SCCM
IOJ-1996902	3	Inventory	'Overlapping evidence' column in the Evidence tab of an application may display "No" if "Local" and "ARL" evidence is overlapping

IOJ-2084402	3	Inventory, Inventory import (read/write/export)	Poor performance in "Read metadata blob Json data for computer" inventory import step reading from FlexNet inventory database
IOJ-2079542	3	Inventory import (read/write/export)	Access Evidence reader for FlexNet Manager Suite data source runs slowly
IOJ-2083679	3	Inventory import (read/write/export)	Importing from old FlexNet inventory database with a version less than 14.0 (release 2019 R2) fails at ReadSerialNumber step
IOJ-1828665	3	Purchase management	Expired purchases may appear with a "Current" value of "yes"
IOJ-2094265	3	Reports	Cog at top does not appear when loading report the first time
IOJ-2079075	3	SAM for Oracle	Cluster Database type is not used to detect usage of Oracle packs
IOJ-2085781	3	Web UI	Red bar error may appear when viewing the System Tasks page with error in webui.log: String or binary data would be truncated
IOJ-2097607	3		Changes to purchase records fail intermittently due to database deadlock
IOJ-2082789	4	Integration: App Portal	Query made by App Portal to FlexNet Manager Suite to check license availability may perform poorly
IOJ-2073951	4	Integration: SaaS Manager, Web UI	SaaS Manager button should not appear in UI by default

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November 2019

FlexNet Manager Suite 2019 R2.1

Master Issue Number	Severity	Component(s)	Summary
IOJ-1994644	2	Inventory, Remote execution, SAM for IBM	VMware hosts that don't consume PVU licenses are unnecessarily targeted for frequent OS credential discovery and virtual inventory gathering
IOJ-1995649	2	Inventory, Uploaded file importers	Inventory may not update for computers with non-unique Active Directory GUIDs
IOJ-1804464	2	SAM for SAP	License consumption numbers shown by SAP and FlexNet Manager Suite may differ
IOJ-2128061	3	Agent, Inventory	ndtrack crashes while gathering inventory from Solaris SPARC computers with Oracle short paths
IOJ-1924575	3	Documentation, Inventory import (read/write/export)	Document that the value of AffinityEnabled in the ConsolidatedComputer inventory spreadsheet template should be blank if the record is a physical computer
IOJ-1929447	3	SAM for IBM, Web UI	Current Consumption column is not available in the All Licenses grid
IOJ-2074331	3	SAM for Oracle	Usage of Oracle Advanced Compression may be incorrectly identified due to incorrect recognition rule for CMP* tables
IOJ-2075780	3	Web UI	Help label "Also changes Compliance properties..." is not rendered on the Inventory Settings page in German & French

IOJ-2071887	4	Purchase management, Reports	Purchase "Created By" column is blank in reports
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October 2019

FlexNet Manager Suite 2019 R2

Master Issue Number	Severity	Component(s)	Summary
IOJ-1860967	1	Inventory, Inventory import (read/write/export)	FlexNet Manager Suite ILMT adapter may create duplicate esxi hosts due to incorrect hostname import
IOJ-2078233	1	Inventory import (read/write/export), Software license management	Import reconcile steps performing license transparency analysis perform slowly
IOJ-2070065	1	Remote execution	Remote execution on Unix like platforms using elevated privileges user will fail
IOJ-2072337	1	Software license management	PVU consumption figures in the compliance view are incorrect for current full-capacity
IOJ-1831999	1	Web UI	System default currency page may fail to load if too many exchange rate set
IOJ-2073349	1		Users can delete custom report folders that contain the private reports of other users
IOJ-1996164	2	Component installers, Inventory Beacon	Auto Upgrade of Cloud Beacon incorrectly sets BeaconMode registry key to OnPremise
IOJ-1880512	2	Integration: ILMT & BigFix, Inventory, Inventory import (read/write/export)	Duplicate virtual machine records may be created importing from ILMT
IOJ-1992483	2	Inventory	Inventory devices keep being linked and unlinked from the Suite applications
IOJ-1772298	2	Inventory	FlexNet inventory agent may incorrectly count Oracle Universal Installer (OUI) packages which are located in a backup directory.
IOJ-1742927	2	Inventory Beacon	A child inventory beacon does not download adoption and upgrade packages completely from the parent inventory beacon
IOJ-1878631	2	Inventory Beacon	SAPReader.exe fails when an Admin Module and Dependent SAP systems are added to the Beacon out of sequence
IOJ-1996262	2	Inventory import (read/write/export)	ILMT import does not import current sub and full capacity
IOJ-2079647	2	Inventory import (read/write/export)	Import writers "Reconciling software licenses" step may fail with error: "System.NullReferenceException: [...] at ManageSoft.Compliance.Importer.Procedures.ManageSoft.LicenseReconcile.PopulateExistingComputerLicenseLinks()"
IOJ-1904129	2	Reports, SAM for IBM	"IBM PVU License Consumption" report doesn't show "Exemption reason" for exemption by device role.
IOJ-1909714	2	Uploaded file importers	Oracle VMs can report under the incorrect host when using a locally installed agent on Oracle VM Server
IOJ-1995118	2		Performance issue when filtering the All Purchases grid for purchases where Cost Center is not empty
IOJ-1996053	3	Bundles	Reconciliation error may occur due to a bundle (multi-product) licenses

IOJ-1995117	3	Database, Web UI	Delay in loading All Purchases grid after deleting a purchase order with no associated licenses
IOJ-2071010	3	Documentation	Some documentation for FlexNet Manager Suite 2019 R1 on-premises incorrectly claims compatibility with SQL Server 2017
IOJ-1920356	3	Documentation	Documentation for the SAP Reader command is not updated with the correct SystemID parameter for -s option
IOJ-1914988	3	Inventory	Oracle instances started from a symbolic link path do not have their correct ORACLE_HOME discovered by parsing the oratab file and inventory fails
IOJ-1928997	3	Inventory	Oracle Advanced Security is not shown as used when Data Pump usage is detected
IOJ-1922824	3	Inventory import (read/write/export)	Inventory import test connection does not prevent inventory data import into FlexNet Manager Suite
IOJ-2069386	3	Purchase management	The "Expiry date" column in the file 'PurchaseOrderImportTemplate.xlsx' is incorrectly formatted to MM/DD
IOJ-1931018	3	Reports	Cascading deletion incorrectly deletes the custom reports marked as "Public" when the user who created them is deleted
IOJ-2074397	3	Software license management	Exempting IBM PVU sub-capacity ineligible devices is still calculating the host as full-capacity
IOJ-1988630	3	Uploaded file importers	Evidence counts maybe assigned to the incorrect application if the incoming evidence has no publisher set and the product name is the same
IOJ-1990297	3	Web UI	Inventory Settings(OD):Saving Inventory settings page with upgrade mode as "Upgrade selected platforms in the selected targets" is redirecting to unexpected error page
IOJ-2080023	3	Web UI	Discovery & Inventory Rules Page Failed to Load Due to Invalid Data
IOJ-1996461	3		Duplicate Key errors on the #NumProducts temporary table during CAL based reconcile
IOJ-1929493	3		LMS_CPU_Results report doesn't get generated when LMSReport is downloaded by a scoped operator
IOJ-1995806	3		Unable to retrieve multiple subscriptions from Azure
IOJ-1928453	3		In the PVU Consumption details report, the Capped Cores (Partial processor) value should be used
IOJ-1989993	3		IBM Regions may not display when viewing the License grid
IOJ-2076638	3		IBM PVU license reconcile fails with Solaris zone that is missing logical processor information
IOJ-2073951	4	Integration: SaaS Manager, Web UI	SaaS Manager button should not appear in UI by default

[37 issues](#)

September 2019

FlexNet Manager Suite 2019 R1.6

Master Issue Number	Severity	Component(s)	Summary
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IOJ-1921601	2	Agent	Multiple inventory agent versions may be recognized as installed based on historic installation component cache data left in place after agent upgrade
IOJ-1995293	2	Database, Web UI	Duplicate IPs on a device in a rule cause Inventory Agent Status page to fail to load
IOJ-1908251	2	Reports	When saving a compliance trend report to a PDF, there is no legend
IOJ-1807662	2	Reports	Report "Save as" loses advanced filter settings
IOJ-1988646	2	SAM for IBM	PVU consumption from Oracle VM charging full-capacity
IOJ-1882147	2	Software license management	IBM DB2 licenses consuming incorrectly over bundled licenses
IOJ-1992306	2	Web UI	Inventory Settings grids display multiple page controls incorrectly
IOJ-1815271	2	Web UI	Contracts with expiring terms and conditions show red bar error when custom properties are used
IOJ-1930994	3	Inventory	The Computer search flydown can potentially bring back duplicate records causing a red bar error
IOJ-1990377	3	Inventory	PowerShell fails to convert large JSON dataset which affects inventory adapters
IOJ-1995483	3	Web UI	Red bar error FlexNet Inventory Agent Status page
IOJ-1993473	3	Web UI	Child beacons are excluded from inventory group selection list
IOJ-1990421	3		The FlexNet Manager Suite UAT password reset message provides the wrong login URL
IOJ-1995176	3		License recommendations related to usage right types 'User multiplier infrequent' and 'User multiplier external' don't get accepted
IOJ-1929543	3		The FlexNet Manager Suite for SAP GetRoles method may fail

[15 issues](#)

August 2019

FlexNet Manager Suite 2019 R1.5

Master Issue Number	Severity	Component(s)	Summary
IOJ-1988412	2	Integration: Other	XenApp agent does not handle file paths that have parameters
IOJ-1886549	2	Integration: Other	FlexNet Manager Suite XenApp agent does not collect application inventory hosted on network shares
IOJ-1928971	2	Inventory import (read/write /export)	InstalledSoftware table shows record with conflicted status between lastUsedDate and isUsed
IOJ-1988646	2	SAM for IBM	PVU consumption from Oracle VM charging full-capacity
IOJ-1902908	2	Software license management	Default license configuration does not cover software installed on cloud instance
IOJ-1738785	2	Web UI	Combobox in advanced filter is limited to 100 items

IOJ-1757300	2	Web UI	Attaching a document while creating a Purchase, Contract, Asset or User displays an error
IOJ-1989134	2	Web UI	Discovery and Inventory Rules unable to display more than 20 Actions (and Targets)
IOJ-1900271	3	Reports	Advanced Filter Based on Does Not Equal Condition Is Changed to Equals When Ran
IOJ-1930876	3		Ignored Oracle Instances are being displayed

[10 issues](#)

July 2019

FlexNet Manager Suite 2019 R1.4

Master Issue Number	Severity	Component(s)	Summary
IOJ-1930816	1	Inventory	VMWare ESX inventory incorrectly merged after ndtrack is run on a beacon
IOJ-1988752	1	Inventory Beacon	Agent unable to upload files to beacon in environments where more than 1 beacon is in use
IOJ-1989323	1	Inventory import (read/write/export)	IBM PVU reconcile can fail with a foreign key error on "ReconcileSoftwareLicensePointsConsumedData"
IOJ-1989697	1		Importing data from App-V Standalone adapter brings the duplicate records in ImportedRemoteUserToApplicationAccess table after every run
IOJ-1931025	1		Agent ID is not guaranteed to be unique in an AWS environment
IOJ-1844757	2	Database	User-based licenses should not consume for Retired or Inactive users
IOJ-1926818	2	Inventory Beacon	Co-installed inventory beacon will only import active directory data from a domain beacon is connected to
IOJ-1838486	2	Inventory import (read/write/export), Software license management	Change in edition/version weight may unlink manually linked applications from license
IOJ-1807313	2	Inventory import (read/write/export)	Inventory writer may fail while deleting unrequired installed filer evidence
IOJ-1928357	2	Software license management	License summary shows obsolete consumed IBM PVU points for the retired license
IOJ-1925076	2		Tenant names not included in generated license names in new O365 Connector
IOJ-1907806	2		Unable to load non UTF-8 SAML 2.0 metadata file
IOJ-1988601	2		Inventory devices may be merged due to Agent ID being duplicated in some virtual environments
IOJ-1929349	2		One-Off Upload of Corporate Units may fail
IOJ-1916150	3	Inventory	Oracle options are considered always in use from OEM if pack access is agreed even if not granted
IOJ-1918796	3		Oracle LMS Scoped Evidence Consuming Excessive Amount of Space

IOJ-1929591	3	License consumption not showing imported ILMT points
IOJ-1987601	3	Intermittent performance issue when saving licenses which have maintenance purchase orders
IOJ-1928563	3	Performance issues with license consumption grid

[19 issues](#)

June 2019

FlexNet Manager Suite 2019 R1.3

Master Issue Number	Severity	Component(s)	Summary
IOJ-1925833	1	Inventory import (read/write /export)	License reconcile fails when two clusters have same name and cluster type
IOJ-1912323	2	Database	Reconcile failure executing ProcessAlertsForSoftwareTitleEvidence: INSERT EXEC failed because the stored procedure altered the schema of the target table.
IOJ-1929186	2	Hardware asset management, Web UI	Linked inventory device may not be shown when viewing asset record
IOJ-1926003	2	Inventory	SCCM Import Fails on ReadHardDriveDetails Step With Error: "Arithmetic overflow error converting expression to data type bigint"
IOJ-1868156	2	Software license management	Over consumption on virtual machines on a microsoft server core bundle license
IOJ-1896162	2	Uploaded file importers	Inventory resolver does not delete ServiceComponent if it is the only component reported by oracle inventory
IOJ-1873835	2	Usage, Web UI	On exporting "Raw Software Usage" report, data in the report is not inconsistent with data displayed in the UI grid
IOJ-1856850	2	Web UI	All Inventory page does not show chassis type
IOJ-1926683	2		When titles become unlicensed, historic install records still cause PVU license consumption
IOJ-1927417	2		The Microsoft 365 adapter may fail with the error "Key can not be null"
IOJ-1748949	3	Hardware asset management	Unable to Accept Link for multiple records for "Recommended asset"
IOJ-1863875	3	Software license management	Compliance priority may not set when an application is covered by upgrade/downgrade rights
IOJ-1780438	3	Software license management	Ignored inventory devices may consume licenses where allocated
IOJ-1928077	3		Performance issue when saving an application which has no associated licenses
IOJ-1928927	3		String truncation exception when importing Azure metadata from IM
IOJ-1910518	4	Web UI	In the "All Inventory" screen, "Link to asset" view has white text links on white background in the "Inventory Linked" column

[16 issues](#)

