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# SaaS Manager Release Notes

April 2020

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## Introduction


SaaS Manager integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Manager helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.


## New Features and Enhancements


This release of SaaS Manager includes the following new features and enhancements:

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>Renamed Column Header for Application’s Activity Tab and Users Tab</b></p> <p>The column header “Logins (30 Days)” was renamed “<b>Activities (30 Days)</b>” in the application’s <b>Activity</b> tab and <b>Users</b> tab. This column displays the number of activities recorded in the last 30 days for the user. The number of activities tracked is dependent on the application’s API integration with SaaS Manager.</p> <p>For details, see:</p> <ul style="list-style-type: none"> <li>• <a href="#">Activity Tab</a></li> <li>• <a href="#">Users Tab</a></li> </ul>	April 28, 2020	FSM-2163/2165

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>Unique ID in Suspicious Activities' Email Column</b></p> <p>The <b>Email</b> column in the <b>Suspicious Activities</b> screen and the application's <b>Suspicious Activities</b> tab will display either the user's email address or a unique ID. A unique ID is displayed when an email address is not returned from the application's API integrated with SaaS Manager.</p> <p>For details, see:</p> <ul style="list-style-type: none"> <li>● <a href="#">Securing User Accounts</a></li> <li>● <a href="#">Suspicious Activities Screen</a></li> <li>● <a href="#">Suspicious Activities Tab</a></li> </ul>	April 28, 2020	FSM-2164/ UI-1154
<p><b>Application names listed in Integration Instructions</b></p> <p>The application name listed in the <a href="#">Integration Instructions</a> now matches the application name listed in the SaaS Manager user interface.</p>	April 28, 2020	FSM-2000
<p><b>Integration categories listed in Integration Instructions</b></p> <p><a href="#">Integration Instructions</a> now include a table that lists the available HR, Single Sign-On (SSO), and Expense integrations.</p>	April 28, 2020	FSM-2001
<p><b>Renamed and reformatted Application Task Tracking chart</b></p> <p>The <a href="#">Application Task Tracking</a> chart (formerly known as the Application Capability Tracking chart) lists the available integration tasks for each application. Columns with a blue circle represent available integration tasks. Click the link in the <b>Application</b> column for specific <a href="#">Integration Instructions</a>.</p>	April 28, 2020	FSM-2002
<p><b>New GoToMeeting Integration Instructions</b></p> <p>Released the <a href="#">GoToMeeting Integration Instructions</a>, which pull an Application Roster and Application Access (Unique ID + Last Meeting Date and Time)).</p> <p>The <a href="#">Application Task Tracking</a> chart has also been updated to include GoToMeeting.</p>	April 28, 2020	FSM-2094/ 2274

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>Tracking User Activity</b></p> <p>The new SaaS Manager help section <a href="#">Tracking User Activity</a> describes how to track user activity and application spend in the following subsections.</p> <ul style="list-style-type: none"> <li>● Tracking All Users</li> <li>● Tracking Underutilized Accounts</li> <li>● Tracking Suspicious Activities</li> <li>● Tracking Organization Usage</li> <li>● Tracking Application Usage</li> </ul> <p>Tracking Application Activity by License Type</p>	April 28, 2020	FSM-2123
<p><b>Employee Status column filter updates</b></p> <p>The employee status <b>Disabled</b> was added to the <b>Employee Status</b> column to filter employees as <b>Active</b>, <b>Inactive</b>, or <b>Disabled</b> based on your organization's HR Roster.</p>  <p><b>Note</b> • <i>At this time, the value <b>Disabled</b> is only available for Azure.</i></p> <p>The <b>Employee Status</b> column is available for the following screens:</p> <ul style="list-style-type: none"> <li>● <a href="#">All Users</a></li> <li>● <a href="#">App Details - Users tab</a></li> <li>● <a href="#">Underutilized Accounts</a></li> </ul>	April 27, 2020	FSM-2275/ UI-1222
<p><b>Application rollup added to Category/Sub-Category slideouts</b></p> <p>Application rollup was added to the Category and Sub-Category slideouts of the <b>Managed Applications</b> screen. If there is a right-facing arrow in front of an application name, this application has multiple instance listings. Click the arrow to reveal the multiple instances. For details, see <a href="#">Reviewing application categories</a>.</p>	April 27, 2020	FSM-2276/ UI-1050

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>Application Categories</b></p> <p>SaaS is easy to buy and easy to deploy. But SaaS tends to proliferate across departments, locations, and domains. Many SaaS applications don't get used, leading to increased cost and time spent managing multiple license terms and vendors.</p> <p>SaaS Manager provides categorization and application roll-up in its <a href="#">Managed Applications</a> screen to identify and take action on redundant spend. Applications are grouped by Category Group, Category, and Sub-Category to help you review and determine which applications to standardize across your organization. The <b>Managed Applications</b> screen is now powered by ag-Grid. You can customize your view and narrow your data focus by turning columns on or off, rearranging them, or by using available filters. For further details, see <a href="#">Optimizing SaaS Spend</a>.</p> 	April 13, 2020	FSM-1302, FSM-1860, UI-354
<p><b>Note</b> • If you are currently using SaaS Manager's custom application tags, tags with category information will be removed by the SaaS Manager team to eliminate mismatched and/or duplicated data.</p>		
<p><b>New WebEx Integration Instructions</b></p> <p>Released the <a href="#">WebEx Integration Instructions</a>, which pull an Application Roster and Application Access (Unique ID + Last Activity (time occurred for meeting events)).</p> <p><a href="#">Application Capability Tracking</a> has also been updated to include WebEx's Application Access Last Activity (Unique ID + Last Activity (time occurred for meeting events)).</p>	April 13, 2020	FSM-2095/2109
<p><b>New Zoom Integration Instructions</b></p> <p>Released the <a href="#">Zoom Integration Instructions</a>, which pull an Application Roster and Application Access (Unique ID + Last Login).</p> <p><a href="#">Application Capability Tracking</a> has also been updated to include Zoom's Application Access (Unique ID + Last Login)</p>	April 9, 2020	FSM-2096/2131

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>SaaS Manager's new home</b></p> <p>We've delivered a better way to use your SaaS management solution.</p> <p>You can now access SaaS Manager from a new URL. The change went live today, it provides convenient access to Flexera solutions.</p> <p><b>What you need to know:</b></p> <ul style="list-style-type: none"> <li>• The new URL for SaaS Manager is <a href="https://app.flexera.com">app.flexera.com</a>.</li> <li>• The current URL, <a href="https://my.metasaas.com">my.metasaas.com</a>, will automatically redirect to <a href="https://app.flexera.com">app.flexera.com</a>.</li> <li>• New administration capabilities are available by clicking the App Switcher (grid icon) in the top-right corner.</li> <li>• If you want to set up single sign-on for your organization to log into SaaS Manager, click here for more info: <a href="#">identity provider management</a></li> </ul> <p><b>Navigating to SaaS Manager:</b></p> <ol style="list-style-type: none"> <li>1. From <a href="https://app.flexera.com">app.flexera.com</a>, you will be directed to the home page.</li> <li>2. From the App Switcher  icon in the upper-right corner, select <b>SaaS Manager</b>.</li> </ol> <p>If you experience any issues with <a href="https://app.flexera.com">app.flexera.com</a>, you can contact support: <a href="https://community.flexera.com/t5/forums/postpage/board-id/@support">https://community.flexera.com/t5/forums/postpage/board-id/@support</a></p> <p>Please contact your Customer Success Manager if you have any questions.</p>	April 6, 2020	
<p><b>SaaS Manager's help has moved</b></p> <p>You can now access SaaS Manager help from a new URL. Please update any bookmarks you might have with the new URL: <a href="https://docs.flexera.com/flexera/EN/SaaSManager/GettingStarted.htm">https://docs.flexera.com/flexera/EN/SaaSManager/GettingStarted.htm</a></p> <p><b>SaaS Manager Integration Instructions has moved.</b> Please update any bookmarks you might have with the new URL: <a href="https://docs.flexera.com/flexera/EN/SaaSManager/SaaSIntegrations.htm">https://docs.flexera.com/flexera/EN/SaaSManager/SaaSIntegrations.htm</a></p> <p><b>Common API Application Activity Tracking in SaaS Manager has moved.</b> Please update any bookmarks you might have with the new URL: <a href="https://docs.flexera.com/flexera/EN/SaaSManager/SaaSAppsTracked.htm">https://docs.flexera.com/flexera/EN/SaaSManager/SaaSAppsTracked.htm</a> This chart has also been retitled <b>Application Capability Tracking</b>.</p>	April 6, 2020	FSM-2047
<p><b>New User Management process</b></p> <p>After navigating to <b>Administration</b>, selecting <b>Team Members</b> and clicking the <b>Invite User</b> button in SaaS Manager, you will be directed to the User Management process in <a href="https://app.flexera.com">app.flexera.com</a>. For details, see <a href="#">Adding New Users</a></p>	April 6, 2020	FSM-1991 and UI-984

Feature or Enhancement Summary	Release Date	Reference Number(s)
<p><b>New Power BI Integration Instructions</b></p> <p>Released the <a href="#">Power BI Integration Instructions</a>, which pull an Application Roster and Application Access (Unique ID + Last Login).</p> <p><a href="#">Application Capability Tracking</a> has also been updated to include Power BI's Application Access (Last Login).</p>	April 6, 2020	FSM-1939/2020
<p><b>Updated Idaptive Integration Instructions</b></p> <p>The <a href="#">Idaptive Integration Instructions</a> were updated to include "Department" and "Location" under the list of information stored for the HR Roster.</p>	April 6, 2020	FSM-1906/2032
<p><b>Updated Okta Integration Instructions</b></p> <p>The entire <a href="#">Okta Integration Instructions</a> were updated to the latest integration. The Okta SSO integration pulls an HR Roster and Application Roster. It also tracks all the applications linked to the Okta SSO through Application Access (Login Events), Application Discovery, SSO Application Roster, and SSO Application Access.</p> <p><a href="#">Application Capability Tracking</a> has also been updated to include Okta's HR Roster + Application Roster + Application Access (+ Last Login) + Application Discovery + SSO Application Roster + SSO Application Access (+ Application Launch Events).</p>	April 6, 2020	FSM-1988/1990
<p><b>Updated OneLogin Integration Instructions</b></p> <p>The <a href="#">OneLogin Integration Instructions</a> were updated to include "Department" and "Location" under the list of information stored for the HR Roster.</p>	April 6, 2020	FSM-1906/2032
<p><b>Updated SAP Success Factors Integration Instructions</b></p> <p>The <a href="#">SAP Success Factors Integration Instructions</a> were updated to include "Department" and "Location" under the list of information stored for the HR Roster.</p>	April 6, 2020	FSM-1906/2032
<p><b>Updated Workday HCM Integration Instructions</b></p> <p>The <a href="#">Workday HCM Integration Instructions</a> were updated to clarify that this integration only pulls an HR Roster. The following information is now stored in the HR Roster: "Email Aliases", "Location", and "Department".</p> <p><a href="#">Application Capability Tracking</a> was also updated for Workday HCM to include "HR Roster Only".</p>	April 6, 2020	FSM-1895/2040 and FSM-1905/2014

## Resolved Issues

At this time, no resolved issues are included with this release of SaaS Manager.

# Legal Information

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