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SaaS Manager Release Notes

August 2020

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Introduction

SaaS Manager integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Manager helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.

New Features

SaaS Manager includes the following new features:

- [Poll Everywhere Integration Instructions \(Released August 18, 2020\)](#)
- [Coupa Integration Instructions \(Released August 4, 2020\)](#)

Poll Everywhere Integration Instructions (Released August 18, 2020)

Poll Everywhere lets your audience interact with a live presentation using their mobile phones. Ask them questions, or have them ask you.

The [Poll Everywhere Integration Instructions](#) pulls an Application Roster and Application Access with the following stored data.



Note • The information stored is subject to change as enhancements are made to the product.

Application Roster

- Email
- First Name
- Last Name
- Active Date

Application Access

- Last Login

Minimum Permissions Required

The Admin role is the minimum permission required for calling Poll Everywhere REST APIs.

API Endpoints

Application Roster and Application Access

https://www.polleverywhere.com/account/bulk_exports/users

https://www.polleverywhere.com/account/bulk_exports/users/<<ReportID>>

Application Task Tracking

The [Application Task Tracking](#) chart has also been updated to include Poll Everywhere.

Coupa Integration Instructions (Released August 4, 2020)

Coupa Expenses is a market-leading expense management solution that solves this problem with a relentless drive to ensure customer success and quantifiable results.

The [Coupa Integration Instructions](#) run the Application Roster and Expense Discovery tasks, and store the following data. Expense data is sourced for the past 90 days on the initial run.



Note • The information stored is subject to change as enhancements are made to the product.

Application Roster

- User ID
- Email
- First Name

- Last Name
- Active Date

Expense Discovery

- Account ID
- Account Email
- Amount
- Transaction Date
- Currency
- Merchant Name
- Comments
- Status

Minimum Permissions Required

The Administrator role is needed for user management and reading expense reports.

API Endpoints

Application Roster

`https://<<BaseURL>>/api/users`

Expense Discovery

`https://<<BaseURL>>/api/expense_reports`

Application Task Tracking

The [Application Task Tracking](#) chart has also been updated to include Coupa.

Enhancements

SaaS Manager includes the following enhancements:

- [New Application Names in Integration Instructions and Application Task Tracking \(Released August 31, 2020\)](#)
- [Domo Integration Instructions \(Released August 18, 2020\)](#)
- [Instructions for Adding New Applications to Technopedia \(Released August 4, 2020\)](#)

New Application Names in Integration Instructions and Application Task Tracking (Released August 31, 2020)

The table below lists application name changes in the [Integration Instructions](#) and [Application Task Tracking](#). These application names now match the application names in SaaS Manager's catalog of **Managed Applications**.

Previous Application Name	New Application Name
Concur Expense v3	Expense (SAP)
Coupa	Expense (Coupa)
Microsoft Project	Project (Microsoft)

Domo Integration Instructions (Released August 18, 2020)

The following [Domo Integration Instructions](#) sections were updated.

- The application description was updated: "Domo is an open, self-service platform that brings together data, people, and insights that executives need to find answers to critical business questions and make faster, better-informed decisions to improve business performance. Domo connects to all the data, whether it's in spreadsheets, social platforms, MySQL or Salesforce and allows users to filter, combine, and personalize data into visual dashboards."
- The Application Roster now stores a user's Middle Name and Last Name.
- Application Access now stores the Updated Dataset Name and Time Occurred.
- The Minimum Permissions Required are now:
 - A Domo developer account is required for creating an OAuth2 client.
 - Data and User Scope are used for the API calls.
- The Authentication Method is now OAuth2 with Client Credentials.
- The integration instructions have been entirely updated to reflect the current integration.
- The following API endpoints have been added:
 - **Application Roster:** <https://api.domo.com/v1/users>
 - **Application Access:** <https://api.domo.com/v1/datasets>

Instructions for Adding New Applications to Technopedia (Released August 4, 2020)

The applications available to be added to your **Managed Applications** are sourced from Technopedia. Technopedia is the source for the application data displayed in the following [Managed Applications](#) columns:

- Application
- Vendor
- Category Group
- Category
- Sub-Category

If you do not see your application listed and would like it added to our catalog, you can create a support ticket for [Adding new applications to Technopedia](#).

Adding new applications to Technopedia

If you would like a new application added to our Technopedia catalog, you need to complete a Technopedia support ticket with the following information.

1. Log in to Flexera's Community at <https://community.flexera.com/> and navigate to the **Get Support** tab.
2. Click **Open New Case**.
3. On the **Open new case** screen, complete the following fields.
 - The **Product** field should be set to **Data Platform Technopedia**.
 - The **Version** field should be set to **Technopedia (installer) 5.5.0**.
 - In the **Case summary** field, enter the application name and version (if applicable) to be added.
Example: Please add Microsoft Office 365 version x.x
 - In the **Description** field, enter the product information and include a reference of where to find information pertaining to the product being requested. See the example below.
 - Manufacturer: Microsoft
 - Product name: Office 365
 - Version: x.x
 - Reference: www.<insertwebaddresshere>.com
4. Upload any needed documents for your case before saving it. You will receive an email with the case number.
5. The Technopedia support team will follow up on your case and take the appropriate action.

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