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SaaS Management Feature List

February 2021

Introduction

SaaS Management integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Management helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.

New Features

SaaS Management includes the following new feature:

- Slack for Enterprise Grid Integration (Released February 8, 2021)

Slack for Enterprise Grid Integration (Released February 8, 2021)

Slack is a cloud-based proprietary instant messaging platform developed by Slack Technologies.

These integration instructions are for users integrating with Slack using the Enterprise Grid.

- Information Stored
- Minimum Permissions Required
- Authentication Method
- API Endpoints
Application Task Tracking

Information Stored
The following table describes the available integration tasks and stored data.

<table>
<thead>
<tr>
<th>Integration Task</th>
<th>Information Stored</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Roster</td>
<td>• User ID</td>
</tr>
<tr>
<td></td>
<td>• Email</td>
</tr>
<tr>
<td></td>
<td>• First Name</td>
</tr>
<tr>
<td></td>
<td>• Last Name</td>
</tr>
<tr>
<td></td>
<td>• Active Date</td>
</tr>
<tr>
<td>Application Access</td>
<td>• User ID</td>
</tr>
<tr>
<td></td>
<td>• Last Login</td>
</tr>
<tr>
<td></td>
<td>• Notes</td>
</tr>
</tbody>
</table>

Note • The information stored is subject to change as enhancements are made to the product.

Minimum Permissions Required
Administrator

Authentication Method
OAuth2

API Endpoints

Application Roster
https://api.slack.com/scim/v1/Users

Application Access
https://api.slack.com/audit/v1/logs

Application Task Tracking
The Application Task Tracking chart has been updated to include Slack (for Enterprise Grid).

Enhancements
SaaS Management includes the following enhancements:

• Integrations Secured with OAuth2 Client ID and Client Secret Authentication (Released February 25, 2021)
• Updated Minimum Permissions Required for Microsoft SaaS Applications (Released February 25, 2021)

Integrations Secured with OAuth2 Client ID and Client Secret Authentication (Released February 25, 2021)

SaaS Management has expanded the number of SaaS integrations you can authenticate using OAuth2 with Client ID and Client Secret. Many organizations are adopting security policies that require this authentication method. In addition to Office 365, Project, and Visio, SaaS Management now offers OAuth2 with Client Credentials authentication for Azure, Dynamics 365, and Power BI. The links below provide instructions on how to obtain the client credentials and tenant ID in the Microsoft Azure Portal and how to integrate each application with SaaS Management.

• Azure Client Credentials
• Dynamics Client Credentials
• Power BI Client Credentials

Updated Minimum Permissions Required for Microsoft SaaS Applications (Released February 25, 2021)

Microsoft SaaS application integration issues have occurred due to permissions issues. In response, the Minimum Permissions Required section for the following SaaS Management integration instructions were updated to clarify application permissions based on the integration task and the user role.

Applications with OAuth2 Authentication Method

• Azure
• Dynamics 365
• Office 365
• Power BI
• Project (Microsoft)
• Visio

Applications with OAuth2 Client Credentials Authentication Method

• Office 365 Client Credentials
• Project Client Credentials
• Visio Client Credentials
Legal Information

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