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SaaS Management Release Notes

January 2021

Introduction

SaaS Management integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Management helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.

Enhancements

SaaS Management includes the following enhancements:

- Updated Zoom Integration Instructions (Released January 29, 2021)

- Office 365 Client Credentials License Differentiation and License Reclamation (Released January 25, 2021)

- Rebranding SaaS Manager Product Documentation to SaaS Management (Released January 21, 2021)

- Office 365 License Reclamation (Released January 8, 2021)

Updated Zoom Integration Instructions (Released January 29, 2021)

The table of stored information for the Application Roster and Application Access integration tasks was updated and an API endpoint was added to the Zoom Integration Instructions.

Application Roster

The User ID is now stored in SaaS Management.

Application Access

The Meeting Name and Meeting Date are now stored in SaaS Management.

Application Access API Endpoint

The following API endpoint is now available.

```
https://api.zoom.us/v2/users/<userId>/meetings
```

Office 365 Client Credentials License Differentiation and License Reclamation (Released January 25, 2021)

License Differentiation

SaaS Management offers a license differentiation feature that allows you to view users by license type. To view this license differentiation feature, navigate to the **Activity** tab of the Office 365 Client Credentials **Application Details** screen where you can filter and export the Office 365 Client Credentials license types.

The total spend for the Office 365 Client Credentials accounts displayed in the Office 365 Client Credentials **Application Details** screen is based on the license cost details entered in the License Details tab. For details, refer to Entering license details for license differentiation.

Application Task Tracking

License Differentiation has been added to Office 365 Client Credentials in the Application Task Tracking chart.

License Reclamation

License Reclamation is the process of taking back licenses from application users. These users fall into one of the following scenarios.

● Employees who are inactive in your organization's HR Roster

● Application users who have never logged in to an application

● Application users who are inactive

Reclaimed licenses help optimize SaaS spend and increase procurement efficiency because you avoid buying additional licenses for new license requests. You also limit security risks by reclaiming licenses from inactive employees in your HR Roster. To achieve these goals, SaaS Management provides an automated License Reclamation workflow. In addition, SaaS Management's reclamation history tracks each step of the License Reclamation workflow and each License Reclamation status. For details, refer to Reclaiming Licenses.

The Office 365 Client Credentials integration instructions were updated to reference the following license reclamation information:

● Office 365 Client Credentials License Reclamation

● Minimum Permissions Required

- [Reclamation API Endpoint](#)

- [Application Task Tracking](#)

Office 365 Client Credentials License Reclamation

As part of the Reclamation task, only the license that is tracked under the Office 365 Client Credentials application is reclaimed or unassigned. The remaining licenses that are assigned to the user are unaffected. To reclaim an Office 365 Client Credentials license, see Reclaiming Office 365 User Licenses.

Minimum Permissions Required

User.ReadWrite.All permissions are required to modify the license assigned to the user.

Reclamation API Endpoint

```
https://graph.microsoft.com/v1.0/users {id | userPrincipalName}/assignLicense
```

Application Task Tracking

Reclamation has been added to Office 365 Client Credentials in the Application Task Tracking chart.

Rebranding SaaS Manager Product Documentation to SaaS Management (Released January 21, 2021)

As part of the Flexera One initiative, SaaS Manager's product name has changed to "SaaS Management". After clicking "SaaS" from the Flexera One user interface's left-hand navigation, you will see a slide-out titled "SaaS License Management". From this slide-out, you can select the appropriate feature.

Flexera One provides a help library that is accessible by clicking the information icon that is located at the top right corner of the Flexera One user interface. For details, see Accessing the Flexera One Help Library.

To learn more about Flexera One, please log in to the Flexera Community and read the Flexera One Frequently Asked Questions.

Office 365 License Reclamation (Released January 8, 2021)

License Reclamation is the process of taking back licenses from application users. These users fall into one of the following scenarios.

- Employees who are inactive in your organization's HR Roster

- Application users who have never logged in to an application

- Application users who are inactive

Reclaimed licenses help optimize SaaS spend and increase procurement efficiency because you avoid buying additional licenses for new license requests. You also limit security risks by reclaiming licenses from inactive employees in your HR Roster. To achieve these goals, SaaS Management provides an automated License Reclamation workflow. In addition, SaaS Management's reclamation history tracks each step of the License Reclamation workflow and each License Reclamation status. For details, refer to Reclaiming Licenses.

The Office 365 integration instructions were updated to reference the following license reclamation information:

- Office 365 License Reclamation
- Minimum Permissions Required
- Reclamation API Endpoint
- Application Task Tracking

Office 365 License Reclamation

As part of the Reclamation task, only the license that is tracked under the Office 365 application is reclaimed or unassigned. The remaining licenses that are assigned to the user are unaffected. To reclaim an Office 365 license, see Reclaiming Office 365 User Licenses.

Minimum Permissions Required

User.ReadWrite.All permissions are required to modify the license assigned to the user.

Reclamation API Endpoint

```
https://graph.microsoft.com/v1.0/users{id | userPrincipalName}/assignLicense
```

Application Task Tracking

Reclamation has been added to Office 365 in the Application Task Tracking chart.

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