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Introduction

SaaS Manager integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Manager helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.
New Features

SaaS Manager includes the following new feature:

- New User Interface for Inviting Users (Released July 9, 2020)

New User Interface for Inviting Users (Released July 9, 2020)

Flexera has a new user interface for inviting users to SaaS Manager. You will need either the org_owner or the iam_admin role to access User Management.

For information about how to invite users, see Adding New Users.

For descriptions of Flexera user roles, see Flexera Roles.

Enhancements

SaaS Manager includes the following enhancements:

- New Application Names in Integration Instructions (Released July 30, 2020)
- Employee Central (SAP) Integration Instructions (Released July 30, 2020)
- HubSpot CRM Integration Instructions (Released July 30, 2020)
- Trello Integration Instructions (Released July 30, 2020)
- BlueJeans Video Communication Integration Instructions (Released July 28, 2020)
- Concur Expense v3 Integration Instructions (Released July 28, 2020)
- Okta Integration Instructions (Released July 28, 2020)
- Bugsnag Integration Instructions (Released July 23, 2020)
- OneLogin Integration Instructions (Released July 23, 2020)
- Salesforce Integration Instructions (Released July 23, 2020)
- Initially Run Integrations Source Historical Data for the Past 30 Days (Released July 17, 2020)
- Microsoft Project Integration Instructions (Released July 17, 2020)
- Office 365 Integration Instructions (Released July 17, 2020)
- Visio Integration Instructions (Released July 17, 2020)
- DocuSign Integration Instructions (Released July 9, 2020)
- Power BI Integration Instructions (Released July 9, 2020)
- Fastly Integration Instructions (Released July 8, 2020)
- Zoom Integration Instructions (Released July 8, 2020)
- Dynamics 365 Integration Instructions (Released July 1, 2020)
New Application Names in Integration Instructions (Released July 30, 2020)

The table below lists application name changes in the Integration Instructions. These application names now match the application names in SaaS Manager’s catalog of Managed Applications.

<table>
<thead>
<tr>
<th>Previous Application Name</th>
<th>New Application Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Creative Cloud</td>
<td>Creative Cloud</td>
</tr>
<tr>
<td>Dropbox Business</td>
<td>Dropbox</td>
</tr>
<tr>
<td>Idaptive</td>
<td>Next-Gen Access</td>
</tr>
<tr>
<td>Okta</td>
<td>Okta Platform</td>
</tr>
<tr>
<td>SAP SuccessFactors-Employee Central</td>
<td>Employee Central (SAP)</td>
</tr>
<tr>
<td>StatusPage</td>
<td>Statuspage</td>
</tr>
<tr>
<td>WebEx Meeting Center</td>
<td>Meetings (WebEx)</td>
</tr>
</tbody>
</table>

Employee Central (SAP) Integration Instructions (Released July 30, 2020)

In the Employee Central (SAP) Integration Instructions, the HR Roster integration task now stores Department and Location.

HubSpot CRM Integration Instructions (Released July 30, 2020)

The following HubSpot CRM Integration Instructions sections were updated.

- The Application Roster integration task now stores an ID.
- The Minimum Permissions Required to generate the API Key are now Super Administrator.
- The Application Roster API endpoint has been updated.
  https://api.hubapi.com/owners/crm/v3/owners
Trello Integration Instructions (Released July 30, 2020)

The following Trello Integration Instructions sections were updated.

- The Application Roster integration task now stores an Active Date.
- The Application Access integration task now stores User ID and Last Active in place of the following:
  - Event Type (Board Events, Team Events)
  - Event Time (Time of Occurrence)
- The Minimum Permissions Required are now Enterprise Administrator.
- In the Credentials Required section, only the Enterprise Token is needed.
- The instructions for integrating Trello with SaaS Manager were completely updated to reflect the current integration.
- Removed the Application Access Events API endpoint.

BlueJeans Video Communication Integration Instructions (Released July 28, 2020)

The following BlueJeans Video Communications Integration Instructions sections were updated.

- The Application Roster integration task now stores a user’s Middle Name.
- The Application Access integration task now stores Meeting Title and Time of the Meeting.
- The Minimum Permissions Required are now Administrator.

Concur Expense v3 Integration Instructions (Released July 28, 2020)

In the Concur Expense v3 Integration Instructions, the Information Stored section was updated with the following text.

The Concur Expense v3 Integration runs the Application Roster and Expense Discovery tasks, and stores the following data. Expense data is sourced for the past 90 days on the initial run.

Okta Integration Instructions (Released July 28, 2020)

The following Okta Integration Instructions sections were updated.

- In Information Stored under the SSO Application Access section, the Application Name was removed.
- In the Credentials Required section, the User ID and User Password were removed as they are no longer needed for the integration setup.
- The API Endpoints section was updated with the following:
HR Roster, Application Roster, Application Discovery, and SSO Application Roster

All the API endpoints required for the integration are internally handled by the Software Development Kits (SDK's) published by Okta. Therefore, we are not explicitly using any other REST APIs.

Application Access and SSO Application Access

https://<<Domain-URL>>/api/v1/logs

Bugsnag Integration Instructions (Released July 23, 2020)

In the Bugsnag Integration Instructions, "Middle Name" was added as information stored in the Application Roster.

OneLogin Integration Instructions (Released July 23, 2020)

The following OneLogin Integration Instructions sections were updated.

- The Minimum Permissions Required are now Administrator or Account Owner.
- The API endpoints were updated to the latest version. See below for details.

Application Roster and Application Access

https://api.us.onelogin.com/api/2/users

SSO Product Discovery

https://api.us.onelogin.com/api/2/apps

SSO Application Roster

https://api.us.onelogin.com/api/2/users/<--userId-->/apps

Note • The User ID value must be placed in the URL.

SSO Application Access

https://api.us.onelogin.com/api/2/events

Salesforce Integration Instructions (Released July 23, 2020)

The following Salesforce Integration Instructions sections were updated:

- The Application Access integration task now stores the following information:
- User Last Login
- New Accounts
- Account History
- New Campaigns
- Campaign History
- New Cases
- Case History
- New Contacts
- Contact History
- New Leads
- Lead History
- New Opportunities
- Opportunity History
- New Contracts
- Contract History
- New Solutions
- Solutions History
- New Tasks

- The Minimum Permissions Required are now System Administrator.
- The entire Integrating Salesforce with SaaS Manager section was updated to reflect the current integration.

Initially Run Integrations Source Historical Data for the Past 30 Days (Released July 17, 2020)

Most integrations source historical data for the past 30 days on the initial run. Any exceptions are noted in the applicable integration instructions.

This information has been documented in Adding an Integration.

Microsoft Project Integration Instructions (Released July 17, 2020)

In the Microsoft Project Integration Instructions, a note was added to the API Endpoints section.
Note • Due to the limitations in Microsoft Graph APIs, we are not able to capture Suspicious Activities for the Microsoft Project integration.

Office 365 Integration Instructions (Released July 17, 2020)

In the Office 365 Integration Instructions, a note was added to the stored information for Application Access.

Note • Application Access data is available 3 days after the event(s) occurs.

Visio Integration Instructions (Released July 17, 2020)

In the Visio Integration Instructions, the Minimum Permissions Required are now:

- Directory.Read.All - To read the list of users in your Dynamics 365 account
- AuditLog.Read.All - To read the audit log details in your Dynamics 365 account
- Offline_access - Helps maintain access to data you have been given access to

To grant the above permissions, the user must have Application administrator access.

The following note was also added to the API Endpoints section.

Note • Due to the limitations in Microsoft Graph APIs, we are not able to capture Suspicious Activities for the Visio integration.

DocuSign Integration Instructions (Released July 9, 2020)

The DocuSign Integration Instructions were updated to include the following:

- The Event Type, Workspace Events, was removed from the Application Access list of stored information.
- The Template Event, Template Name, was added to the Application Access list of stored information.
- The Workspace Event API was removed from the API Endpoints section.

Power BI Integration Instructions (Released July 9, 2020)

The Power BI Integration Instructions were updated to include the following note in the API Endpoints section.
Note • Due to the limitations in Microsoft Graph APIs, we are not able to differentiate the suspicious activities for Power BI and Power BI Pro licenses. Therefore, the Suspicious Activities displayed are common for both licenses.

Fastly Integration Instructions (Released July 8, 2020)

The following Fastly Integration Instructions sections were updated:

- The Application Roster now stores the following information:
  - Middle Name
  - Last Name
- Application Access now stores the following information:
  - User ID
  - Notes
- The Application Roster API endpoint was updated to: https://api.fastly.com/customer/<<Customer-Id>>/users

Zoom Integration Instructions (Released July 8, 2020)

In the Zoom Integration Instructions, the Minimum Permissions Required are now:

Account-level, JSON Web Token (JWT) applications require the Developer role permissions to create, edit, or access. For details, see https://marketplace.zoom.us/docs/guides/auth/jwt.

Dynamics 365 Integration Instructions (Released July 1, 2020)

In the Dynamics 365 Integration Instructions, the Minimum Permissions Required are now:

- Directory.Read.All - To read the list of users in your Dynamics 365 account
- AuditLog.Read.All - To read the audit log details in your Dynamics 365 account
- Offline_access - Helps maintain access to data you have been given access to

To grant the above permissions, the user must have Application administrator access.

Microsoft Project Integration Instructions (Released July 1, 2020)

In the Microsoft Project Integration Instructions, the Minimum Permissions Required are now:

- Directory.Read.All - To read the list of users in your Dynamics 365 account
- AuditLog.Read.All - To read the audit log details in your Dynamics 365 account
• Offline_access - Helps maintain access to data you have been given access to
To grant the above permissions, the user must have Application administrator access.

Power BI Integration Instructions (Released July 1, 2020)

The following Power BI Integration Instructions sections were updated:

• The Minimum Permissions Required are now:
  • Directory.Read.All - To read the list of users in your Dynamics 365 account
  • AuditLog.Read.All - To read the audit log details in your Dynamics 365 account
  • Offline_access - Helps maintain access to data you have been given access to
To grant the above permissions, the user must have Application administrator access.

• The entire Integrating Power BI with SaaS Manager section was updated to reflect the current integration.

Legal Information

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