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SaaS Manager Release Notes

November 2020

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Introduction

SaaS Manager integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. SaaS Manager helps you discover, manage, optimize, and secure your SaaS subscriptions. It also identifies any unused, underused, or abandoned licenses, to help you rein in runaway spend.

Enhancements

SaaS Manager includes the following enhancements:

- [Creative Cloud License Differentiation \(Released November 25, 2020\)](#)
- [Slack License Differentiation \(Released November 23, 2020\)](#)
- [Salesforce Reclamation API Endpoint \(Released November 9, 2020\)](#)

Creative Cloud License Differentiation (Released November 25, 2020)

The following [Creative Cloud](#) integration instruction sections were updated to reflect the new Creative Cloud license differentiation feature.

- [Application Roster](#)
- [License Types](#)
- [License Differentiation](#)
- [Application Roster API Endpoints](#)

- [Application Task Tracking](#)

Application Roster

The Creative Cloud application roster now stores the Assigned User Groups and Product Names.

License Types

Creative Cloud uses [Product Profiles](#) to enable customers to manage their usage. The Creative Cloud integration displays the applications or license type from each discovered user's product profile in the **License Type** column of the **Activity** tab.

The following links list the applications or license types that are tracked.

- [Creative Cloud Plans & Pricing](#)
- [Creative Cloud Desktop Apps](#)



Note • These Creative Cloud links exclude all special offers or region-specific product plans.

License Differentiation

SaaS Manager offers a license differentiation feature that allows you to view users by application or license type. To view this license differentiation feature, navigate to the **Activity** tab of the Creative Cloud **App Details** screen where you can filter and export the Creative Cloud application or license types.

The total spend for the billable Creative Cloud accounts displayed in the Creative Cloud **App Details** screen is based on the Creative Cloud license cost details entered in the [License Details](#) tab. For details, refer to [Entering license details for license differentiation](#).

Application Roster API Endpoints

List Users

`https://usermanagement.adobe.io/v2/usermanagement/users/<<OrganizationID>>/`

List Groups and Product Profile

`https://usermanagement.adobe.io/v2/usermanagement/groups/<<OrganizationID>>/`

Application Task Tracking

License Differentiation has been added to Creative Cloud in the [Application Task Tracking](#) chart.

Slack License Differentiation (Released November 23, 2020)

The Slack integration instructions were renamed as [Slack \(for Workspace\)](#) to reflect users integrating with Slack at a workspace level. The following integration instruction sections were updated to reflect the new Slack license differentiation feature.

- [Application Roster](#)

- [License Types](#)
- [License Differentiation](#)
- [Application Roster API Endpoint](#)
- [Application Task Tracking](#)

Application Roster

The Slack (for Workspace) application roster now stores the license types: Free and Billable.

License Types

Slack has a [Fair Billing Policy](#) where only “Active” members are billed. This information is available via the [Billable Info API](#). The following table summarizes the Slack license types displayed in the **Activity** tab.

Slack License Types Displayed in the Activity Tab
Free
Billable

License Differentiation

SaaS Manager offers a license differentiation feature that allows you to view which users have free Slack accounts and which users have billable Slack accounts. To view this license differentiation feature, navigate to the **Activity** tab of the Slack **App Details** screen where you can filter and export the Slack license types.

The total spend for the billable Slack accounts displayed in the Slack **App Details** screen is based on the Slack license cost details entered in the [License Details](#) tab. For details, refer to [Entering license details for license differentiation](#).

Application Roster API Endpoint

The following endpoint has been added for license differentiation:

<https://slack.com/api/team.billableinfo>

Application Task Tracking

License Differentiation has been added to Slack (for Workspace) in the [Application Task Tracking](#) chart.

Salesforce Reclamation API Endpoint (Released November 9, 2020)

The [Salesforce Integration Instructions](#) now include a Reclamation API endpoint to deactivate a Salesforce user.

Salesforce Reclamation API Endpoint

<https://<<SalesforceInstance>>.salesforce.com/services/data/v48.0/composite/batch>

To deactivate a user in Salesforce, add the following URL in the request body of the API:

```
{ "method" : "PATCH", "url" : "v48.0/subjects/user/<<userId>>", "richText" : \{"IsActive":false}
}
```

Refer to the Salesforce documentation regarding all [User Deactivation Considerations](#) (billing and license, record access, etc.).

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